

Queuing Systems (Q.S.)

Q.S. Components:

Assume that a system gives (delivers) a certain service, then this system has 3 elements as follows:

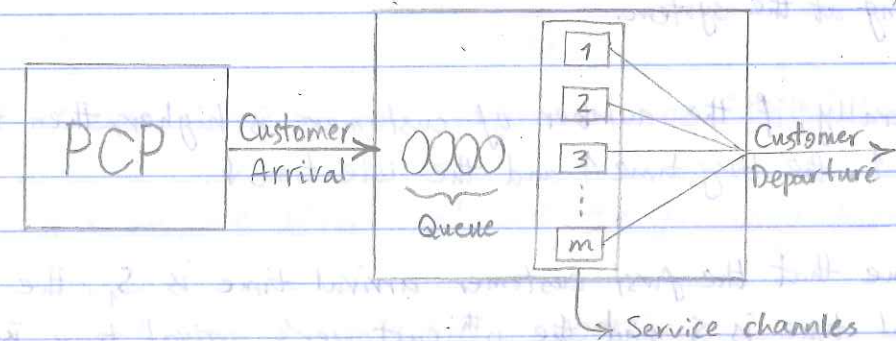
1) Customer: who get the service or request to be served.

2) Server: the machine/person that delivers the service.

* If the number of customers $>$ the number of servers \rightarrow a queue is formed.

* The number of servers is often called the number of service channels (almost always).

3) Potential Customer Population: are the customers that may decide to come to the system.



Important measurements in a queue system:

In order to measure the performance of a system of queue

1) Queue Length: the number of customers waiting in the queue to be served.

* The other measurement in this field is the number of customers in the system including customers in the queue plus customers are served.

2) Waiting time of each customer in the queue or the system.

3) Idle time: the percentage of the time that the system is empty of customers.

4) Busy time: the percentage of the time that the system is not empty of customers.

* Note: these measurements tend to have stochastic nature. It means they are random variables (r.v.s), so we focus on their expected value.

System inputs: a system's performance depends on its inputs which are as follows:

A) Customer arrival pattern: the system's performance, i.e. queue length, waiting time, idle time and busy time, depends on the number of customers arriving at the system.

Naturally, if the number of customers is higher, then the customer's waiting time \uparrow , the busy time \uparrow and the idle time \downarrow .

Assume that the first customer arrival time is S_1 , the second customer's arrival time is S_2 and the n^{th} customer's arrival time is S_n . Then the inter-arrival time between the successive arrivals are:

$$\begin{cases} t_1 = S_1 \\ t_2 = S_2 - S_1 \\ \vdots \\ t_n = S_n - S_{n-1} \end{cases}$$

In order to determine the customer arrival pattern, we need to know t_1, t_2, \dots, t_n .

Since the arrival times are r.v.s, then the inter-arrival times are r.v.s. To study these r.v.s, we need to study the distribution function of t .

If we show the CDF of the r.v. (t) with $A(x)$, then we have:

$$A(x) = P(t \leq x)$$



Note: a useful quantity for analysing the customer arrival behavior is

"Customer Arrival Rate", which is the number of customers arriving at the system per time unit. It is clear that the customer arrival rate

is equal to the reciprocal of the average inter-arrival time.

$$\lambda = \frac{1}{E(t)}$$

Arrival of customers can be "individual" or "bulk". For bulk arrival (arrival by a bus) we often deal with the following parameters:

- 1) Inter-arrival time between two groups.
- 2) The number of people in each group.

1) Homogeneity: if the customer arrival rate is the same at different times, it is called "Homogeneous". (λ)

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1) Homogeneity: if the customer arrival rate is the same at different times it is called "Homogeneous". (λ)

2) Heterogeneity: If the customer arrival rate is not the same at different

times, it is called "Heterogeneous". $\lambda(t)$

3) Doubly stochastic arrival rate: not only depends on time, but also is a r.v.

(Λ_t) e.g. $\Lambda_t \sim \text{Poisson}(5t)$

Note: in some systems the arrival rate depends on the length of queue. For

instance, if the queue is long, then the customers may decide not to join the

queue or not come to the system.

B) Service pattern: the time that it takes for a customer to be served.

The lower the service time \rightarrow the lower the queue's length \rightarrow the lower the waiting time.

Similar to the arrival pattern, to study the service pattern we need to know the

distribution of service time received by a customer.

Assume that the service time delivered to a customer is X . If we show the

CDF of this r.v. with $B(x)$, then we have:

$$B(x) = P(X \leq x)$$

Service rate (μ): is the average number of customers served per time

unit by one server. We have the following relationship between the service rate (μ)

and the expected value of the service time.

$$\mu = \frac{1}{E(X)}$$

Note: if μ is fixed over time, then it is called homogeneous. If μ

on time, then it is called heterogeneous. (MHT)

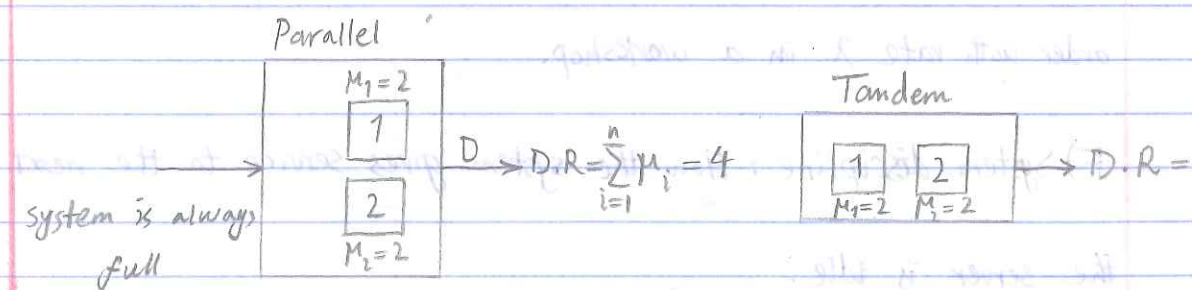
Departure rate: is the average number of customers leaving the

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the system and the service rate.

Note: if the system has only one server and the server is busy all

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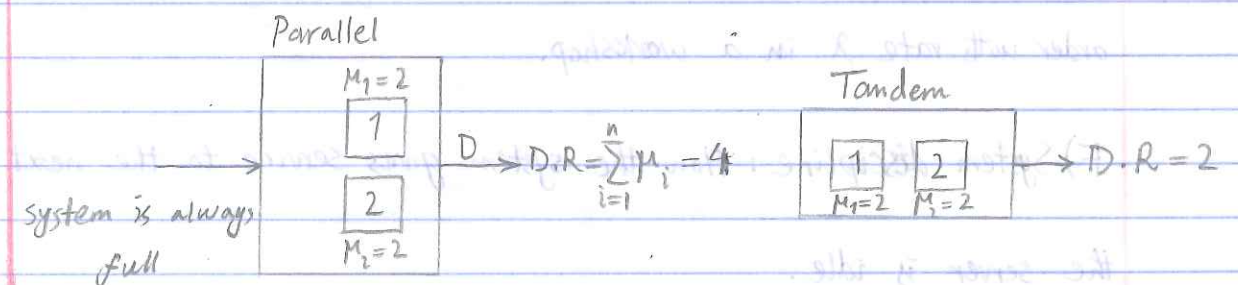
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Note: the service time can be dependent/independent to the queue's length.

C) The number of servers: these servers often perform in parallel. Otherwise is called tandem.

D) Queue's capacity: the maximum number of customers can wait in the queue. It can be either finite or infinite. For example there is a space constraint in banks or restaurant.

E) Potential Customer Population:

The length of the queue as well as the idle or busy time can depend on the potential customer population. For example, PCP of a call center is the population of the city. If the PCP is very large, we assume that it is infinite. However, it can be indeed finite, e.g. the number of machines that can become out of order with rate λ in a workshop.

F) System discipline: How the system gives service to the next customer when the server is idle.

- 1) FIFO: First-In-First-Out
- 2) LIFO: Last-In-First-Out e.g. mails on the desk that are waiting to be typed.
- 3) SIRO: Service-In-Random-Order e.g. selecting a spare part in a storage or warehouse.

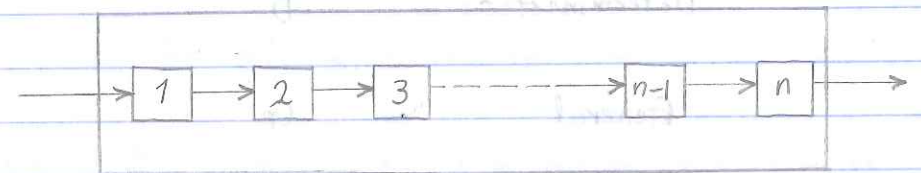
Priority of service: prioritize some groups of customers over others in delivering the service.

- 1) Pre-emptive: if the customer of higher priority arrives, the server interrupts the service to any customer that has a lower priority, e.g. emergency unit in hospital.

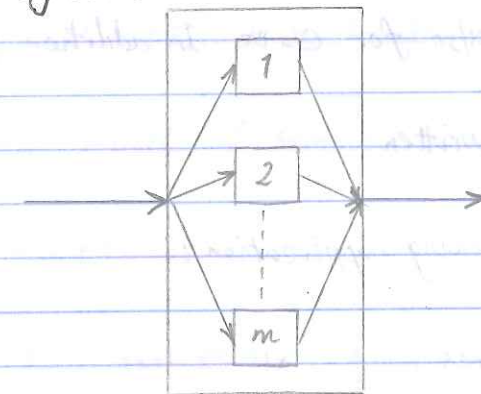
- 2) Non-emptive: the server continues to give the service to the lower priority customer when a higher priority customer arrives. The higher priority is served after the lower priority customer.

G) Service stages:

- 1) Series systems (tandem queue): e.g. production systems



- 2) Parallel systems:



Denoting Queuing Systems:

We use the Kendall notation: $A/B/M/K/C/Z$, where each of characters refer to the one of the main element of the system in

- $A/A(x) \equiv$ Inter-arrival time distribution of customers.
- $B/B(x) \equiv$ Service time distribution
- $M \equiv$ is the number of servers
- $K \equiv$ is system capacity

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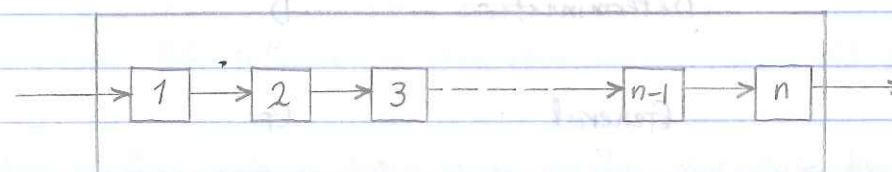
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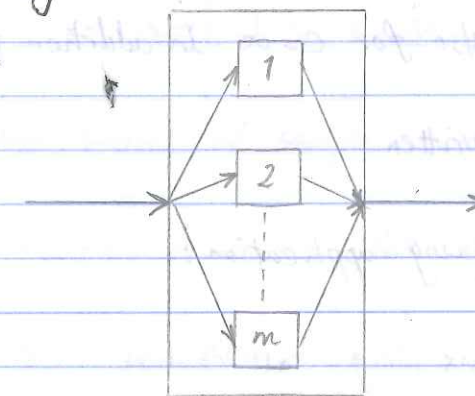
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$A/A(x) \equiv$ Inter-arrival time distribution of customers.

$B/B(x) \equiv$ Service time distribution

$M \equiv$ is the number of servers

$K \equiv$ is system capacity

$C \equiv$ the size of potential customers population

$Z \equiv$ system discipline

Note: In this convention we use the following notation instead of A and B.

Distribution	Code
Exponential	M
Erlang-r	E_r
Deterministic	D
General	G

Note: If the system's capacity is infinite, then K is infinite ($K = \infty$),

we do not write it, also for $C = \infty$. In addition if the system's discipline is

FIFO, then it is not written.

Some examples of queuing application:

1) Communication systems, e.g. call centers

- Customer: callers
- Server: Agents

2) Transportation

- Customer: people
- Servers: buses

3) Ports / Airports

- Customers: airplanes
- Servers: airport bands

4) Hospital

- Customers: patients
- Servers: surgery rooms

5) Posting systems

- customers: mails
- servers: mailman

6) Maintenance

- customers: machines
- servers: repairmen

Overview Probability theory:

1) Sample Space: Consider an experiment or trial that we can perform

because the outcome is uncertain. The SS is a set of all possible outcomes

e.g. if the service time is a random variable between 5 to 10 min, the SS would be:

$$S = \{x \mid 5 \leq x \leq 10\}$$

2) Event: any subset of sample space. e.g. $A = \{5\}$, $B = [5, 6]$ or \dots

3) σ -algebra ($\mathcal{P}(S)$ or $\mathcal{F}(S)$): the set of all subsets of S .

4) Probability: $P: \mathcal{P}(S) \rightarrow [0, 1]$

(1) $0 \leq P(E) \leq 1$

(2) $P(S) = 1$

(3) $P(E_1 \cup E_2) = P(E_1) + P(E_2)$, $E_1 \cap E_2 = \emptyset$

Note: modern definition of probability is (Ω, \mathcal{F}, P) . It is called probability space.

Some conclusions:

(1) $P(E^c) = 1 - P(E)$

$C \equiv$ the size of potential customers population
 $K \equiv$ system discipline

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Some conclusions:

$$(1) P(E^c) = 1 - P(E)$$

(2) If $E_1 \subset E_2 \Rightarrow P(E_1) \leq P(E_2)$

(3) $P(E_1 \cup E_2) = P(E_1) + P(E_2) - P(E_1 \cap E_2)$

5) Random variable: it is a function from sample space to $\mathbb{R}/\mathbb{N}/\mathbb{Z}$.

eg. $S = \{H, T\} \rightarrow x: S \rightarrow \{0, 1\}$

6) CDF: $F_X(a) = P(X \leq a)$

properties: (1) $a \leq b \Rightarrow F(a) \leq F(b)$, it means that F is increasing.

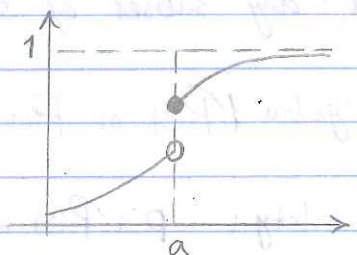
(2) $\lim_{x \rightarrow -\infty} F_X(x) = 0, \lim_{x \rightarrow \infty} F_X(x) = 1$

(3) $P(a < X < b) = F(b) - F(a)$

(4) If F is not continuous at any point, i.e. $x = a$, then:

$F(x) = \lim_{y \rightarrow 0^+} F(x+y)$

$\lim_{y \rightarrow 0^+} F(x-y) < F(x)$



F is said to be right continuous with left limit. (RCLL or Cadlag).

Discrete or Continuous: If a variable takes a value from a countable set, then it is called discrete random variable.

eg. $\mathbb{Z} = \{0, \pm 1, \pm 2, \dots\}$ and $Q = \{\frac{a}{b} \mid a, b \in \mathbb{Z}, b \neq 0\}$ are countable sets

because we can count them and correspond them to natural numbers.

Probability Functions

(1) $P(a) = P(X=a)$

(2) $F(x) = P(X \leq x) = \sum_{a=-\infty}^x P(a)$

(3) $\sum_{-\infty}^{+\infty} P(a) = 1$

Bernuli Distribution:

$$P(a) = \begin{cases} p & ; a=1 \text{ success} \\ 1-p & ; a=0 \text{ failure} \end{cases}$$

Binomial Distribution: n Bernuli trials (each trial can result in success or failure)

Assume that x is the number of success, then we have:

$$P(x) = \binom{n}{x} p^x (1-p)^{n-x} ; \binom{n}{x} = \frac{n!}{x!(n-x)!}$$

Geometric Distribution: Assume a number of Bernuli trials

that are conducted independently. The number of trials x until

Success is:

$$P(x) = p(1-p)^{x-1} ; x=1, 2, \dots$$

Poisson Distribution:

$$P(X=x) = \frac{e^{-\lambda} \lambda^x}{x!}$$

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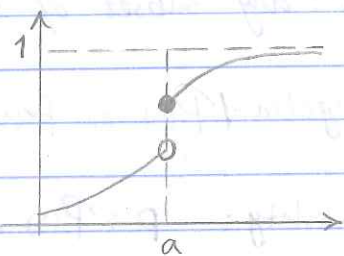
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$$P(x) = p(1-p)^{x-1} ; x=1, 2, \dots$$

Poisson Distribution:

$$P(X=x) = \frac{e^{-\lambda} \lambda^x}{x!}$$

Continuous random variable: if a r.v takes a value from

non-countable sets, then it is called continuous r.v. e.g. service time in a bank.

Note: every r.v is characterized by its CDF, $F(x)$, PDF, $f(x)$. the PDF is defined as:

$$f(x) = \frac{d}{dx} F(x)$$

Similarly: (1) $F(x) = P(X \leq x) = \int_{-\infty}^x f(x) dx \equiv \int_{-\infty}^x dF(x)$

(2) $P(a < X < b) = F(b) - F(a) = \int_a^b f(x) dx$

(3) $P(X=a) = \int_a^a f(x) dx = 0 \rightarrow P(X \leq a) = P(X < a)$

Expected value:

$$E(X) = \sum_{i=1}^n x_i P(X_i) \quad ; \text{ if } X \text{ is discrete}$$

$$E(X) = \int_{-\infty}^{+\infty} x f(x) dx \quad ; \text{ if } X \text{ is continuous}$$

Theorem: (1) $E(ax+b) = aE(X) + b$

(2) $E(ax+bY) = aE(X) + bE(Y)$

(3)* $E(g(x)) = \sum_{x=1}^{\infty} g(x) P(g(x))$, $E(g(x)) = \int_{-\infty}^{+\infty} g(x) f(g(x)) dx$

* Unaware Statistician:

$$E(g(x)) = \sum_{x=1}^{\infty} g(x) P(g(x)) = \sum_{x=1}^{\infty} g(x) P(x)$$

$$E(g(x)) = \int_{-\infty}^{+\infty} g(x) f(g(x)) dx = \int_{-\infty}^{+\infty} g(x) f(x) dx$$

Variance:

$$\text{Var}(X) = E[(X - E(X))^2] = E(X^2) - E^2(X)$$

Joint Distribution Function:

$$F(x, y) = P(X \leq x, Y \leq y)$$

Marginal distribution $F_x(x) = P(X \leq x, Y \leq \infty)$

$$F_x(x) = \lim_{Y \rightarrow \infty} F(x, Y) = F(x, \infty)$$

Note: if $(x, y) \in G^2$, where G^2 is a continuous set, then we have

(1) $P\{(x, y) \in c\} = \iint_{(x, y) \in c} f(x, y) dx dy$

(2) $F(a, b) = P(X \leq a, Y \leq b) \Rightarrow f(a, b) = \frac{\partial^2}{\partial x \partial y} F(a, b)$

(3) $f_x(x) = \int_{-\infty}^{+\infty} f(x, y) dy$

Example. Joint distribution function of two r.v X and Y is as follows

$$f(x, y) = \begin{cases} 4y(x-y)e^{-(x+y)} & ; 0 < x < \infty, 0 \leq y \leq x \\ 0 & ; \text{o.w} \end{cases}$$

What is $F_y(y) = ?$

$$F_y(y) = \int f(x, y) dx = \int_0^{\infty} f(x, y) dx = \int_0^{\infty} 4y(x-y)e^{-(x+y)} dx$$

$$= 4y \left[\int_0^{\infty} x e^{-(x+y)} dx - \int_0^{\infty} y e^{-(x+y)} dx \right] = 4y \left[-x e^{-(x+y)} - e^{-(x+y)} \right]_0^{\infty} - \int_0^{\infty} y e^{-(x+y)} dx$$

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(3) $P(X=a) = \int_a^a f(x) dx = 0 \rightarrow P(X \leq a) = P(X < a)$

Expected value:

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Variance:

$$\text{Var}(X) = E[(X - E(X))^2] = E(X^2) - E^2(X)$$

Joint Distribution Function:

$$F(x, y) = P(X \leq x, Y \leq y)$$

Marginal distribution $\left\{ \begin{array}{l} F_x(x) = P(X \leq x, Y \leq \infty) \\ F_x(x) = \lim_{Y \rightarrow \infty} F(x, Y) = F(x, \infty) \end{array} \right.$

Note: if $(x, y) \in G^2$, where G^2 is a continuous set, then we have:

(1) $P\{(x, y) \in C\} = \iint_{(x, y) \in C} f(x, y) dx dy$

(2) $F(a, b) = P(X \leq a, Y \leq b) \Rightarrow f(a, b) = \frac{\partial^2}{\partial x \partial y} F(a, b)$

(3) $f_x(x) = \int_{-\infty}^{+\infty} f(x, y) dy$

Example. Joint distribution function of two r.v X and Y is as follows:

$$f(x, y) = \begin{cases} 4y(x-y)e^{-(x+y)} & ; 0 < x < \infty, 0 \leq y \leq x \\ 0 & ; \text{o.w.} \end{cases}$$

What is $F_y(y) = ?$

$$F_y(y) = \int f(x, y) dx = \int_0^{+\infty} f(x, y) dx = \int_0^{+\infty} 4y(x-y)e^{-(x+y)} dx$$

$$= 4y \left[\int_0^{+\infty} x e^{-(x+y)} dx - \int_0^{+\infty} y e^{-(x+y)} dx \right] = 4y \left[-x e^{-(x+y)} - e^{-(x+y)} + y e^{-(x+y)} \right] \Big|_0^{+\infty}$$

$$= 4y e^{-2y}$$

Note: The following technique is called repeated integral by parts.

$$\int f(x) \cdot g(x) = f(x) \int g(x) - f'(x) \int \int g(x) + \dots + 0$$

Independent variables and events:

The two event A and B are independent if and only if,

$$P(A \cap B) = P(A) \cdot P(B)$$

The two random variables X and Y are independent if and only for all sets

A and B,

$$P\{X \in A, Y \in B\} = P\{X \in A\} \cdot P\{Y \in B\}$$

Factorization Theorem: from the above relation we have,

$$F(x, y) = F_x(x) \cdot F_y(y)$$

$$\rightarrow P(X \leq x, Y \leq y) = P(X \leq x) \cdot P(Y \leq y) = F_x(x) \cdot F_y(y)$$

$$P(x, y) = P_x(x) \cdot P_y(y)$$

$$f(x, y) = f_x(x) \cdot f_y(y)$$

$$* E(XY) = E(X) \cdot E(Y) \quad (*)$$

* If x and y are independent, then (*) holds but if (*) holds, it does not

mean independency. The exception: $X, Y \sim \text{Normal}$, then (*) implies independency.

Example. in a party n people throw their hats to the middle of

and each person takes one of the hats with closed eyes. What is

number of people who takes their own hats?

$$X_i = \begin{cases} 1 & \text{if person } i \text{ takes his own hat.} \\ 0 & \text{o.w} \end{cases}$$

$$X = X_1 + X_2 + \dots + X_n \rightarrow E(X) = E\left(\sum_{i=1}^n X_i\right) = \sum_{i=1}^n E(X_i) = n \left(\frac{1}{n}\right) = 1$$

Hence, the average number of people who takes their own hats does not depend

number of people in the room.

Covariance

$$\text{Cov}(X, Y) = E[(X - E(X)) \cdot (Y - E(Y))] = E(XY) - E(X) \cdot E(Y)$$

If x and y are independent, then $\text{Cov}(X, Y) = 0$, and it is called

Interpretation of covariance

$$\text{Assume that } X = \begin{cases} 1 & \text{if event 1 happens} \\ 0 & \text{o.w} \end{cases} \text{ and } Y = \begin{cases} 1 & \text{if event 2 happens} \\ 0 & \text{o.w} \end{cases}$$

So, $E(X) = P(E_1)$ and $E(Y) = P(E_2)$.

$$XY = \begin{cases} 1 & \text{if } E_1 \text{ and } E_2 \text{ happen together.} \\ 0 & \text{o.w} \end{cases} \Rightarrow E(XY) = P(E_1 \cap E_2)$$

$$\text{Cov}(X, Y) = E(XY) - E(X) \cdot E(Y) = P(E_1 \cap E_2) - P(E_1) \cdot P(E_2) \neq 0$$

$$\Rightarrow P(E_1) < \frac{P(E_1 \cap E_2)}{P(E_2)} = P(E_1 | E_2) \quad \text{e.g. } P(X=1) < P(X=1 | Y=1)$$

$$= 4y e^{-2y}$$

Note: The following technique is called repeated integral by parts.

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If x and y are independent, then $\text{Cov}(X, Y) = 0$, and it is called uncorrelated.

Interpretation of covariance

$$\text{Assume that } X = \begin{cases} 1 & \text{if event 1 happens} \\ 0 & \text{o.w} \end{cases} \text{ and } Y = \begin{cases} 1 & \text{if event 2 happens} \\ 0 & \text{o.w} \end{cases}$$

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$$\text{Cov}(X, Y) = E(XY) - E(X) \cdot E(Y) = P(E_1 \cap E_2) - P(E_1) \cdot P(E_2) \stackrel{\text{we assume that}}{\neq} 0$$

$$\Rightarrow P(E_1) < \frac{P(E_1 \cap E_2)}{P(E_2)} = P(E_1 | E_2) \quad \text{e.g. } P(X=1) < P(X=1|Y=1)$$

Var (X):

$$\text{Var}(X) = \text{Cov}(X, X) = E(X^2) - E^2(X)$$

$$\text{Cov}(aX + bY, cX + dY) = ac \text{Cov}(X, X) + ad \text{Cov}(X, Y) + bc \text{Cov}(X, Y) +$$

$$bd \text{Cov}(Y, Y) = ac \text{Var}(X) + bd \text{Var}(Y) + (ad + bc) \text{Cov}(X, Y)$$

$$\text{Var}(X + Y) = \text{Cov}(X + Y, X + Y) = \text{Var}(X) + \text{Var}(Y) + 2 \text{Cov}(X, Y)$$

Conditional Probability:

$$P(E|F) = \frac{P(E \cap F)}{P(F)}$$

Example. two customers have entered the system. If $P=0.6$ is the probability that a customer is male, what is the probability that both customers are male, given the following information.

(1) No additional information. $P = 0.6 \times 0.6 = 0.36$

(2) If the first customer is male.

at least one of the

E: The event that both customers are male.

F: The event that atleast one of customers is male.

$$P(E|F) = \frac{P(E \cap F)}{P(F)} = \frac{P(E)}{1 - P(F^c)} = \frac{0.6 \times 0.6}{1 - 0.4} = \frac{0.36}{0.6} = 0.6$$

$$* 0.6 \times 0.4 + 0.4 \times 0.6 + 0.6 \times 0.6 = 0.84$$

Note: if events are defined based on r.v.s, then we have the following

relationship $P(X=x|Y=y) = \frac{P(X=x, Y=y)}{P(Y=y)}$ * If X and Y are independent then $P(X=x, Y=y) = P(X=x) \cdot P(Y=y)$, if not we must have joint distribution of X and Y.

Example. The number of customers entering the system in the first hour

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Find the distribution function for X if we know that at the end of

hour the total number of customers is n, $X + Y = n$.

$$P(X=k|X+Y=n) = \frac{P(X=k, Y=n-k)}{P(X+Y=n)} = \frac{P(X=k) \cdot P(Y=n-k)}{P(X+Y=n)}$$
$$= \frac{\left(\frac{e^{-\lambda_1} \lambda_1^k}{k!}\right) \left(\frac{e^{-\lambda_2} \lambda_2^{(n-k)}}{(n-k)!}\right)}{e^{-(\lambda_1 + \lambda_2)} (\lambda_1 + \lambda_2)^n} = \frac{n!}{k! (n-k)!} \left(\frac{\lambda_1}{\lambda_1 + \lambda_2}\right)^k \left(\frac{\lambda_2}{\lambda_1 + \lambda_2}\right)^{n-k}$$

$$\rightarrow (X|X+Y=n) \sim \text{Binomial}\left(\frac{\lambda_1}{\lambda_1 + \lambda_2}, n\right)$$

Conditional Expected Value:

The expected value of X given that another r.v. Y which takes a certain value y, is represented by $E(X|Y=y)$ and defined as:

$$\begin{cases} E(X|Y=y) = \sum_x x P(X=x|Y=y) & ; x \text{ is discrete} \\ E(X|Y=y) = \int_{-\infty}^{\infty} x f(x|Y=y) dx & ; x \text{ is continuous} \end{cases}$$

Application of conditional expected value:

If obtaining $E(X)$ directly is difficult, then we may be able to obtain another r.v. Y and the following theorem.

Var (X) :

$$\text{Var}(X) = \text{Cov}(X, X) = E(X^2) - E^2(X)$$

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Note : if events are defined based on r.v.s, then we have the following

relationship $P(X=x|Y=y) = \frac{P(X=x, Y=y)}{P(Y=y)}$ * If X and Y are independent then $P(X=x, Y=y) = P(X=x) \cdot P(Y=y)$, if not we must have joint distribution of X and Y.

Example. The number of customers entering the system in the first hour is a r.v X and the number of customers entering in the second hour is a r.v Y. Assume that X & Y are following Poisson distribution with rate λ_1 & λ_2 , respectively.

Find the distribution function for X if we know that at the end of second hour the total number of customers is n, $X + Y = n$.

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The expected value of X given that another r.v Y which takes a certain number Y, is represented by $E(X|Y=y)$ and defined as :

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If obtaining $E(X)$ directly is difficult, then we may be able to obtain it using another r.v Y and the following theorem.

Theorem: (Tower Property or Law of repeated expectation)

$$E(X) = E_Y[E_X(X|Y)] \begin{cases} E(X) = \sum_Y E(X|Y=y) P(Y=y) & ; Y \text{ is discrete} \\ E(X) = \int_{-\infty}^{+\infty} E(X|Y=y) f_Y(y) dy & ; Y \text{ is continuous} \end{cases}$$

Proof. X and Y can be either Discrete or Continuous, then, 4 possible situation can happen. We prove the theorem X and Y are both discrete.

$$\begin{aligned} \sum_Y E(X|Y=y) P(Y=y) &= \sum_Y \sum_X x \cdot P(X=x|Y=y) \cdot P(Y=y) \\ &= \sum_Y \sum_X x \frac{P(X=x, Y=y)}{P(Y=y)} P(Y=y) \\ &= \sum_Y \sum_X x P(X=x, Y=y) \\ &= \sum_X x \sum_Y P(X=x, Y=y) = \sum_X x P(X=x) \\ &= E(X) \end{aligned}$$

Example. Assume that the chance of a coin coming Head is P. We toss the coin until it comes Head for the first time. What is the expected value of the number of times we toss the coin? Geometric Distribution

N = total number of trials until the first head comes.
E(N) = ?

$$Y = \begin{cases} 1 & , \text{if the coin comes head in the first toss} \\ 0 & , \text{o.w} \end{cases}$$

$$\begin{aligned} E(N) &= E[E(N|Y)] = \sum_Y E(N|Y=y) P(Y=y) \\ &= E(N|Y=1) P(Y=1) + E(N|Y=0) P(Y=0) \\ &= 1 \times P + (1 + E(N)) \times (1-P) \Rightarrow E(N) = \frac{1}{P} \end{aligned}$$

Note: Actually Tower Property is applied when we tend to calculate the value of a random variable. In this example being H or T is a random variable and also the number of times we toss to achieve the first success is a random variable. (expectation of the sum of a random number of random variables). Application of conditional probability in calculating the probability of an event.

Theorem:

$$P(A) = \begin{cases} \sum_Y P(A|Y=y) \cdot P(Y=y) & ; Y \text{ is discrete} \\ \int_Y P(A|Y=y) f_Y(y) dy & ; Y \text{ is continuous} \end{cases}$$

Proof. define the r.v X as: $X = \begin{cases} 1 & ; \text{if the event A happens} \\ 0 & ; \text{o.w} \end{cases}$

So $E(X) = P(A)$ and $E(X|Y=y) = \sum_X x P(X=x|Y=y) = P(X=1|Y=y)$

also, $P(A) = E(X) = \sum_Y E(X|Y=y) \cdot P(Y=y)$

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Example. The number of customers arriving at a store per day is a r.v with Poisson distribution with average 10 persons per day. Each person with Prob. 0.6 and independent of other customers leaves the system before receiving the service. What is the prob. that in a certain day 15 customers stay in the system to be served.

We define X as the number of customers who stay in the system to be served.

So we tend to obtain $P(X=15)$.

$$P(X=15) = \sum_{n=15}^{\infty} P(X=15|N=n) \cdot P(N=n)$$

→ the # of customers arriving in the system

→ Poisson distribution with $\lambda=10$

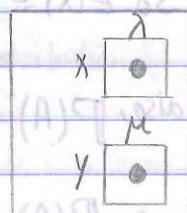
$$* P(X=k|N=n) = \begin{cases} \binom{n}{k} p^k (1-p)^{n-k} & ; \text{if } n \geq k, p=0.4 \\ 0 & ; n < k \end{cases}$$

$$\rightarrow P(X=k) = \sum_{n=k}^{\infty} \binom{n}{k} p^k (1-p)^{n-k} \frac{e^{-\lambda} \lambda^n}{n!} = \sum_{n=k}^{\infty} \frac{n!}{(n-k)! k!} p^k (1-p)^{n-k} \frac{e^{-\lambda} \lambda^n}{n!}$$

$$= \frac{e^{-\lambda} (\lambda p)^k}{k!} \sum_{n=k}^{\infty} \frac{[\lambda(1-p)]^{n-k}}{(n-k)!} = \frac{e^{-\lambda} (\lambda p)^k}{k!} e^{\lambda(1-p)} = \frac{(\lambda p)^k e^{-\lambda p}}{k!} \sim \text{Poisson}(\lambda p)$$

Example. If X and Y are r.v.s with Exponential Distribution with parameters λ and μ respectively, what is $P(X \leq Y)$?

for example a system with 2 server that both of them are serving customer A and B and the service times are X and Y . A customer enters to the system and tends to know prob. of departure of A before B.



$$P(Y > X) = \int_0^{\infty} P(Y > X | X=x) f(x) dx = \int_0^{\infty} e^{-\mu x} \lambda e^{-\lambda x} dx = \lambda \int_0^{\infty} e^{-(\lambda+\mu)x} dx$$

$$= \frac{-\lambda}{\lambda+\mu} e^{-(\lambda+\mu)x} \Big|_0^{\infty} = \frac{\lambda}{\lambda+\mu}$$

$$* P(Y > K) = e^{-\mu K}$$

Example. Assume that the average number of accidents in a road per day and the average number of people injured in each accident is 2. In addition, assume that the number of accident is independent of the number of injuries. What is the average number of injuries?

N = the number of accidents.

X_i = the number of injuries in the accident i , $i=1,2,\dots,N$

Then the number of people injured is $\sum_{i=1}^N X_i$, So

$$E\left[\sum_{i=1}^N X_i\right] = E\left[E\left[\sum_{i=1}^N X_i | N\right]\right] = E\left[N E[X_i]\right] = E[N] \cdot E[X_i] = 4 \times 2 = 8$$

→ independency of X_i and N

Note: The random variable $\sum_{i=1}^N X_i$, equal to the sum of a random number N of independent and identically distributed random variables that are independent of N , is called a "compound random variable". The expected value of a compound random variable is $E[X] \cdot E[N]$.

Bayes Rule:

$$P(A|B) = \frac{P(A \cap B)}{P(B)} = \frac{P(B|A)P(A)}{P(B|A)P(A) + P(B|A^c)P(A^c)}$$

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We define x as the number of customers who stay in the system to be served.

So we tend to obtain $P(X=15)$.

$$P(X=15) = \sum_{n=15}^{\infty} P(X=15|N=n) \cdot P(N=n)$$

→ the # of customers arriving in the system
Poisson distribution with $\lambda=10$

$$P(X=k|N=n) = \begin{cases} \binom{n}{k} p^k (1-p)^{n-k} & \text{if } n \geq k, p=0.4 \\ 0 & \text{if } n < k \end{cases}$$

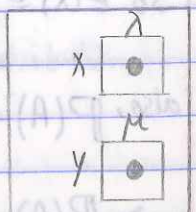
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$$= \frac{-\lambda}{\lambda+\mu} e^{-(\lambda+\mu)x} \Big|_0^{\infty} = \frac{\lambda}{\lambda+\mu}$$

$$* P(Y > K) = e^{-\mu K}$$

Example. Assume that the average number of accidents in a road is 4 per day and the average number of people injured in each accident is 2 persons. In addition, assume that the number of accident is independent of the number of injuries. What is the average number of injuries?

N = the number of accidents.

X_i = the number of injuries in the accident i , $i=1, 2, \dots, N$

Then the number of people injured is $\sum_{i=1}^N X_i$, so

$$E\left[\sum_{i=1}^N X_i\right] = E\left[E\left[\sum_{i=1}^N X_i | N\right]\right] = E\left[N E[X_i]\right] = E[N] \cdot E[X_i] = 4 \times 2 = 8$$

→ independency of X_i and N

we assume that we know N

Note: The random variable $\sum_{i=1}^N X_i$, equal to the sum of a random number

N of independent and identically distributed random variables that are also

independent of N , is called a "compound random variable". The expected value of

a compound random variable is $E[X] \cdot E[N]$.

Bayes Rule:

$$P(A|B) = \frac{P(A \cap B)}{P(B)} = \frac{P(B|A)P(A)}{P(B|A)P(A) + P(B|A^c)P(A^c)}$$

Example. The products of a plant are produced in two workshops. In the first workshop 90% and in the second workshop 40% of products are compatible with the required standards. If a product is compatible with standard, then what is the probability that it is produced in the first workshop? Assume that the number of products in the first workshop is 3 times the second workshop.

B = is the event that the product is compatible with standards.
 A = is the event that the product is constructed in the first workshop.

$$P(A|B) = \frac{P(B|A) \cdot P(A)}{P(B|A) \cdot P(A) + P(B|A^c) \cdot P(A^c)} = \frac{0.9 \times 0.75}{0.9 \times 0.75 + 0.4 \times 0.25}$$

Moment Generating Function:

$$M_x(t) = E[e^{tx}] = \begin{cases} \sum_{-\infty}^{\infty} e^{tx} p(x) & ; x \text{ is discrete} \\ \int_{-\infty}^{\infty} e^{tx} f(x) dx & ; x \text{ is continuous} \end{cases}$$

Example. If x is a random variable with Poisson distribution with rate λ , what is MGF of x ?

$$M_x(t) = E[e^{tx}] = \sum_{x=0}^{\infty} e^{tx} \frac{e^{-\lambda} \lambda^x}{x!} = e^{-\lambda} \sum_{x=0}^{\infty} \frac{(\lambda e^t)^x}{x!} = e^{-\lambda} \cdot e^{\lambda e^t} = e^{\lambda(e^t - 1)}$$

Example. $x \sim \text{Exp}(\lambda) \rightarrow \text{MGF}(x) = ?$

$$M_x(t) = E(e^{tx}) = \int_0^{\infty} e^{tx} \cdot \lambda e^{-\lambda x} dx = \lambda \int_0^{\infty} e^{x(t-\lambda)} dx = \frac{-\lambda}{\lambda-t} e^{-x(\lambda-t)} \Big|_0^{\infty} = \frac{\lambda}{\lambda-t}$$

Theorem. The moment generating function of the sum of two independent random variables x and y is the product of MGF of each of them.

$$M_{x+y}(t) = E(e^{t(x+y)}) = E_x(t) \cdot M_y(t)$$

Proof. $M_{x+y}(t) = E(e^{t(x+y)}) = E(e^{tx} \cdot e^{ty}) = E(e^{tx}) \cdot E(e^{ty}) = M_x(t) \cdot M_y(t)$

Example. Suppose that x and y are Poisson r.v. with parameters λ_1 and λ_2 respectively. What is the distribution function of $z = x + y$?

$$\begin{cases} M_x(t) = e^{\lambda_1(t-1)} \\ M_y(t) = e^{\lambda_2(t-1)} \end{cases} \rightarrow M_z(t) = M_{x+y}(t) = M_x(t) \cdot M_y(t) = e^{\lambda_1(t-1)} \cdot e^{\lambda_2(t-1)} = e^{(\lambda_1 + \lambda_2)(t-1)} = e^{\lambda(t-1)}$$

Note: There is a one-to-one correspondence between MGF and Pdf.
 $\Rightarrow z = x + y \sim \text{Poisson}(\lambda), \lambda = \lambda_1 + \lambda_2$

Theorem. The n^{th} moment of the r.v. x , $E[X^n]$, is equal to the n^{th} derivation of its MGF at $t=0$. $\frac{d^n M_x(t)}{dt^n} \Big|_{t=0} = E[X^n]$

Proof. We use induction to prove the theorem.

$$1) \frac{d M_x(t)}{dt} = \frac{d E(e^{tx})}{dt} = E\left(\frac{d(e^{tx})}{dt}\right) = E(xe^{tx}) \Big|_{t=0} = E(x)$$

$$2) \frac{d^2 M_x(t)}{dt^2} = \frac{d}{dt} [E(xe^{tx})] = E\left(\frac{d(xe^{tx})}{dt}\right) = E(x^2 e^{tx}) \Big|_{t=0} = E(x^2)$$

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Theorem. The moment generating function of the sum of two r.v.s X and Y is the product of MGF of each of them.

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Proof. $M_{X+Y}(t) = E(e^{t(X+Y)}) = E(e^{tx} \cdot e^{ty}) = E(e^{tx}) \cdot E(e^{ty})$
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Proof. We use induction to prove the theorem.

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Example. Consider r.v. X to be Poisson distribution with parameter

λ and MGF $M_X(t) = e^{\lambda(e^t - 1)}$. What is $E(X)$? and $\text{Var}(X)$?

$$E(X) = \frac{dM_X(t)}{dt} = \lambda e^t e^{\lambda(e^t - 1)} \Big|_{t=0} = \lambda$$

$$E(X^2) = \frac{d^2M_X(t)}{dt^2} = e^{\lambda(e^t - 1)} [\lambda e^t + (\lambda e^t)^2] \Big|_{t=0} = \lambda^2 + \lambda$$

$$\text{Var}(X) = E(X^2) - E(X)^2 = (\lambda^2 + \lambda) - \lambda^2 = \lambda$$

Example. $X \sim \text{Exp}(\lambda)$, $M_X(t) = \frac{\lambda}{\lambda - t}$. $E(X) = ?$, $\text{Var}(X) = ?$

$$E(X) = \left(\frac{\lambda}{\lambda - t} \right)' \Big|_{t=0} = \frac{\lambda}{(\lambda - t)^2} \Big|_{t=0} = \frac{1}{\lambda}$$

$$E(X^2) = \frac{d}{dt} \left(\frac{\lambda}{(\lambda - t)^2} \right) = \frac{2\lambda}{(\lambda - t)^3} \Big|_{t=0} = \frac{2}{\lambda^2}$$

$$\text{Var}(X) = \frac{2}{\lambda^2} - \left(\frac{1}{\lambda} \right)^2 = \frac{1}{\lambda^2}$$

Convergent series

A series is a list of numbers $\{a_1, a_2, \dots\}$ where a_n is called the general

term. A series is called convergent if the sum of its elements (terms) is finite,

that is:

$$\sum_{n=0}^{\infty} a_n < \infty$$

a_n can be either negative or positive. However in queuing we will only

deal with positive numbers.

Main properties

1) The general term of the series, a_n , goes to 0, when $n \rightarrow \infty$, i.e., $\lim_{n \rightarrow \infty} a_n = 0$.

Note: The series can be divergent but $\lim_{n \rightarrow \infty} a_n = 0$.

2) Exponential series

If the general term is in the form of $a_n = \frac{x^n}{n!}$, where $x < 1$, then

$$\sum_{n=0}^{\infty} a_n = e^x$$

3) If the general term of the series is in the form of $a_n = nx^{n-1}$, x

then $\sum a_n$ is obtained as follows:

$$\sum_{n=0}^{\infty} a_n = \sum_{n=0}^{\infty} nx^{n-1} = \sum_{n=0}^{\infty} \frac{d(x^n)}{dx} = \frac{d}{dx} \left(\sum_{n=0}^{\infty} x^n \right) = \frac{d}{dx} \left(\frac{1}{1-x} \right) = \frac{1}{(1-x)^2}$$

If we want to obtain $\sum_{n=0}^N a_n$, then

$$\sum_{n=0}^N a_n = \frac{d}{dx} \left(\frac{1-x^{N+1}}{1-x} \right) = \frac{1-x^N}{(1-x)^2} - \frac{N x^N}{1-x}$$

4) If $\lim_{n \rightarrow \infty} \frac{a_{n+1}}{a_n} = 0$, then the series is convergent.

5) If $\lim_{n \rightarrow \infty} (a_n)^{1/n} < 1$, then the series is convergent.

Z-transform (Generating Function)

Z-transform is similar to MGF, but it is used for discrete r.v.s.

Consider the r.v. X that $x \in \mathbb{Z}^+$ and $P_i = P(X=i)$, then

$$P(z) = \sum_{i=0}^{\infty} P_i z^i$$

is called Z-transform of X , given that $P(z)$ is convergent. For instance

$|z| < 1$, $P(z)$ is always convergent.

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λ and MGF $M_X(t) = e^{\lambda(e^t - 1)}$. What is $E(X)$? and $\text{Var}(X)$?

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$$\sum_{n=0}^N a_n = \frac{d}{dx} \left(\frac{1 - x^{N+1}}{1-x} \right) = \frac{1 - x^{N+1}}{(1-x)^2} - \frac{N x^N}{1-x}$$

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is called Z-transform of X , given that $P(z)$ is convergent. For instance, if

$|z| < 1$, $P(z)$ is always convergent.

Soft proof. $P(z) = \sum_{i=0}^{\infty} P_i z^i < \sum_{i=0}^{\infty} z^i = \frac{1}{1-z}$

Example. If X has the geometric distribution, then what is $P(z)$?

$$P_i = P(1-P)^i$$

$$P(z) = \sum_{i=0}^{\infty} P_i z^i = \sum_{i=0}^{\infty} P(1-P)^i z^i = P \sum_{i=0}^{\infty} [(1-P)z]^i = \frac{P}{1 - [(1-P)z]} = \frac{P}{1 - qz}$$

Example. If X has the Binomial distribution, then what is $P(z)$?

$$P_i = \binom{n}{i} P^i (1-P)^{n-i}$$

$$P(z) = \sum_{i=0}^n \binom{n}{i} P^i (1-P)^{n-i} z^i = \sum_{i=0}^n \binom{n}{i} (Pz)^i (1-P)^{n-i} = (q + Pz)^n$$

$$*(a+b)^n = \sum_{i=0}^n \binom{n}{i} a^i b^{n-i}$$

Note: There is a unique correspondence between P_i and $P(z)$.

Theorem. If the z -transform of the r.v. X is $P(z)$, then the probability distribution function is obtained as follows.

$$\begin{cases} P_0 = P(z) \Big|_{z=0} \\ P_n = \frac{1}{n!} \frac{d^n P(z)}{dz^n} \Big|_{z=0} \end{cases}$$

Proof. $P(z) = P_0 + P_1 z^1 + P_2 z^2 + \dots$

$$P(z) \Big|_{z=0} = P_0$$

$$P'(z) = P_1 + 2P_2 z + 3P_3 z^2 + \dots \Rightarrow P'(z) \Big|_{z=0} = P_1$$

$$P''(z) = 2P_2 + 3!P_3 z + \dots \Rightarrow P''(z) \Big|_{z=0} = 2P_2$$

$$\Rightarrow \frac{d^n P(z)}{dz^n} \Big|_{z=0} = n! P_n \Rightarrow P_n = \frac{1}{n!} \frac{d^n P(z)}{dz^n} \Big|_{z=0}$$

Example. Suppose that $P(z) = e^{-\lambda(1-z)}$, what is P_i ?

$$P_0 = P(z) \Big|_{z=0} = e^{-\lambda}$$

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$$\frac{d^n P(z)}{dz^n} = \lambda^n e^{-\lambda(1-z)} \Big|_{z=0} = \lambda^n e^{-\lambda} = n P_n \Rightarrow P_n = \frac{\lambda^n e^{-\lambda}}{n!} \rightarrow X \sim \text{Poisson}(\lambda)$$

Second way (direct approach)

$$P(z) = e^{-\lambda(1-z)} = e^{-\lambda} e^{\lambda z} = e^{-\lambda} \sum_{n=0}^{\infty} \frac{(\lambda z)^n}{n!} = \sum_{n=0}^{\infty} \underbrace{\frac{e^{-\lambda} \lambda^n}{n!}}_{\text{Poisson}(\lambda)} z^n = \sum P_i z^i$$

Properties of z -transform

$$1) P(1) = 1$$

$$2) P'(1) = E(X)$$

$$3) P''(1) + P'(1) - [P'(1)]^2 = \text{Var}(X)$$

Theorem. If X_1 and X_2 are two independent r.v.s and $P(z_1)$ and $P(z_2)$ their z -transform, respectively. Then, $P(z)$, the z -transform of $X = X_1 + X_2$

$$P(z) = P(z_1) \cdot P(z_2)$$

Proof. Assume that $P_i = P(X_1 = i)$ and $q_i = P(X_2 = i)$, then

$$P(X = n) = P(X_1 + X_2 = n) = \sum P(X_1 = i) \cdot P(X_2 = n-i) = \sum P_i \cdot q_{n-i}$$

↳ Convolution Property

Soft proof. $P(z) = \sum_{i=0}^{\infty} P_i z^i \left\langle \sum_{i=0}^{\infty} z^i = \frac{1}{1-z} \right\rangle$

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$$P_i = \binom{n}{i} P^i (1-P)^{n-i}$$

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$$P(z) = e^{-\lambda(1-z)} = e^{-\lambda} e^{\lambda z} = e^{-\lambda} \sum_{n=0}^{\infty} \frac{(\lambda z)^n}{n!} = \sum_{n=0}^{\infty} \underbrace{\frac{e^{-\lambda} \lambda^n}{n!}}_{\text{Poisson}(\lambda)} z^n = \sum P_i z^i$$

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Proof. Assume that $P_i = P(X_1 = i)$ and $q_i = P(X_2 = i)$, then

$$P(X=n) = P(X_1 + X_2 = n) = \sum P_i \cdot q_{n-i}$$

↳ Convolution Property

* By conditional prob.

$$P(X_1 + X_2 = n | X_1 = i) = \sum P(X_2 = n - i | X_1 = i) \cdot P(X_1 = i)$$

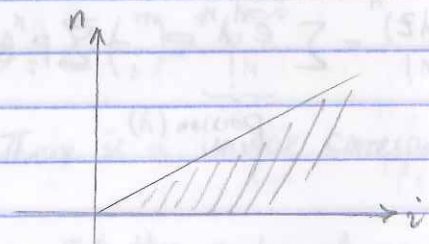
$$= \sum P(X_2 = n - i) \cdot P(X_1 = i)$$

Hence,

$$P(z) = \sum_{n=1}^{\infty} P(X=n) \cdot z^n = \sum_{i=0}^{\infty} \sum_{n=i}^{\infty} z^n P_i q_{n-i} = \sum_{i=0}^{\infty} z^i P_i \sum_{n=i}^{\infty} q_{n-i} z^{n-i}$$

$$= \sum_{i=0}^{\infty} P_i z^i \sum_{n=0}^{\infty} q_{n-i} z^{n-i} = P_1(z) \cdot P_2(z)$$

Note:



Application of z-transform in solving difference equations (DE):

In DEs, there are functions with integer variables.

$$(1+\mu)P_n = \mu_{n+1} \cdot P_{n+1} + \lambda P_{n-1}$$

$$f(n+z) - f(n+1) - f(n) = 0$$

The aim to solve D.Es is to find P_1, P_2, \dots that are true with the equation.

Example. Assume that P_n is a probability function with following property

$$\begin{cases} P_{n+1} - (1+a)P_n + aP_{n-1} = 0, & n=1,2,3,\dots \quad (*) \\ P_1 - aP_0 = 0 \end{cases}$$

Define the z-transform of P_n as $P(z) = \sum_{n=0}^{\infty} P_n z^n$, then we multiply equation by z^n and then sum all equations together:

$$\sum_{n=1}^{\infty} P_{n+1} z^n - \sum_{n=1}^{\infty} (1+a)P_n z^n + \sum_{n=1}^{\infty} aP_{n-1} z^n = 0$$

$$\sum_{n=1}^{\infty} P_{n+1} z^n = \frac{1}{z} \sum_{n=1}^{\infty} P_{n+1} z^{n+1} = \frac{1}{z} [P_2 z^2 + P_3 z^3 + \dots] + (P_1 z + P_0)$$

$$(P_1 z + P_0) = \frac{1}{z} [P(z) - P_0 - P_1 z]$$

$$\sum_{n=1}^{\infty} P_n z^n = P(z) - P_0$$

$$\sum_{n=1}^{\infty} P_{n-1} z^n = z \sum_{n=1}^{\infty} P_{n-1} z^{n-1} = zP(z)$$

Replace these 3 terms to the (*):

$$\frac{1}{z} [P(z) - P_0 - P_1 z] - (1+a)(P(z) - P_0) + a z P(z) = 0$$

$$\Rightarrow P(z) = \frac{P_0}{1-az} = P_0 \sum_{n=0}^{\infty} (az)^n = \sum_{n=0}^{\infty} P_0 a^n z^n \Rightarrow P_n = P_0 a^n$$

$$\sum_{n=0}^{\infty} P_n = 1 \Rightarrow \sum_{n=0}^{\infty} P_0 a^n = 1 \Rightarrow P_0 = \frac{1}{\sum_{n=0}^{\infty} a^n} \Rightarrow P_0 = \frac{1}{\frac{1}{1-a}} = 1-a$$

$$\Rightarrow P_n = (1-a)a^n, \quad n=0,1,2,3,\dots$$

* By conditional prob.

$$P(X_1 + X_2 = n | X_1 = i) = \sum P(X_1 + X_2 = n | X_1 = i, X_2 = j) \cdot P(X_2 = j)$$

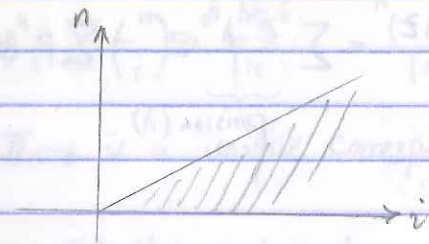
$$= \sum P(X_2 = n - i) \cdot P(X_1 = i)$$

Hence,

$$P(z) = \sum_{n=1}^{\infty} P(X=n) \cdot z^n = \sum \sum z^n P_i q_{n-i} = \sum_{i=0}^{\infty} \sum_{n=i}^{\infty} z^n P_i q_{n-i}$$

$$= \sum_{i=0}^{\infty} P_i z^i \sum_{n=i}^{\infty} q_{n-i} z^{n-i} = P_1(z) \cdot P_2(z)$$

Note:



Application of z-transform in solving difference equations (DE):

In DEs, there are functions with integer variables.

$$(1+\mu)P_n = \mu_{n+1} \cdot P_{n+1} + \lambda P_{n-1}$$

$$f(n+z) - f(n+i) - f(n) = 0$$

The aim to solve D.Es is to find P_1, P_2, \dots that are true with the equation.

Example. Assume that P_n is a probability function with following property

$$\begin{cases} P_{n+1} - (1+a)P_n + aP_{n-1} = 0, & n=1, 2, \dots \quad (*) \\ P_1 - aP_0 = 0 \end{cases}$$

Define the z-transform of P_n as $P(z) = \sum_{n=0}^{\infty} P_n z^n$, then we multiply each equation by z^n and then sum all equations together:

$$\sum_{n=1}^{\infty} P_{n+1} z^n - \sum_{n=1}^{\infty} (1+a)P_n z^n + \sum_{n=1}^{\infty} aP_{n-1} z^n = 0$$

$$\sum_{n=1}^{\infty} P_{n+1} z^n = \frac{1}{z} \sum_{n=1}^{\infty} P_{n+1} z^{n+1} = \frac{1}{z} [P_2 z^2 + P_3 z^3 + \dots] + (P_1 z + P_0)$$

$$(P_1 z + P_0) = \frac{1}{z} [P(z) - P_0 - P_1 z]$$

$$\sum_{n=1}^{\infty} P_n z^n = P(z) - P_0$$

$$\sum_{n=1}^{\infty} P_{n-1} z^n = z \sum_{n=1}^{\infty} P_{n-1} z^{n-1} = zP(z)$$

Replace these 3 terms to the (*):

$$\frac{1}{z} [P(z) - P_0 - P_1 z] - (1+a)(P(z) - P_0) + a z P(z) = 0$$

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$$\sum_{n=0}^{\infty} P_n = 1 \Rightarrow \sum_{n=0}^{\infty} P_0 a^n = 1 \Rightarrow P_0 = \frac{1}{\sum_{n=0}^{\infty} a^n} \Rightarrow P_0 = \frac{1}{\frac{1}{1-a}} = 1-a$$

$$\Rightarrow P_n = (1-a)a^n, \quad n=0, 1, 2, 3, \dots$$

Exponential and Poisson Distribution

Exponential Distribution

The r.v. X follows an exponential distribution, if for all $x \geq 0$, the pdf of X is:

$$f(x) = \lambda e^{-\lambda x}$$

Then we have these properties:

$$1) F_X(x) = P(X \leq x) = \int_0^x f(y) dy = 1 - e^{-\lambda x}$$

$$P(X > x) = e^{-\lambda x}$$

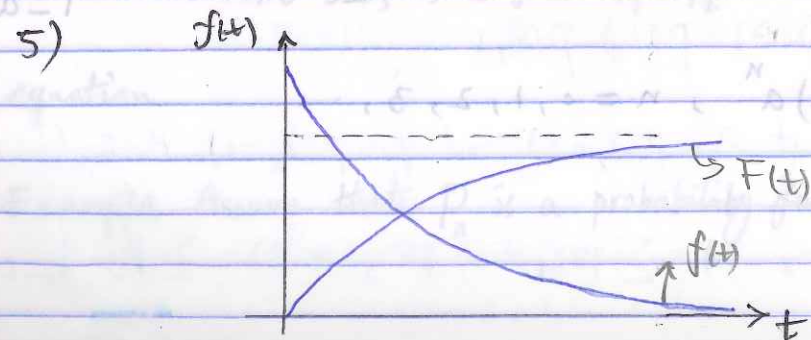
$$2) E(X) = \int_0^{\infty} x \lambda e^{-\lambda x} dx = \lambda \left(\frac{-x}{\lambda} e^{-\lambda x} - \frac{1}{\lambda^2} e^{-\lambda x} \right) \Big|_0^{\infty} = \lambda \left(\frac{1}{\lambda^2} \right) = \frac{1}{\lambda}$$

$$\begin{array}{l} * \\ x \end{array} \quad \begin{array}{l} + e^{-\lambda x} \\ - \frac{1}{\lambda} e^{-\lambda x} \\ + \frac{1}{\lambda^2} e^{-\lambda x} \end{array}$$

$$3) \text{MGF} = E(e^{tx}) = \int_0^{\infty} e^{tx} \lambda e^{-\lambda x} dx = \frac{\lambda}{\lambda - t}, \quad \lambda > t$$

$$4) \text{Var}(X) = E(X^2) - E^2(X) = \frac{2}{\lambda^2} - \frac{1}{\lambda^2} = \frac{1}{\lambda^2}$$

$$* E(X^2) = \frac{d^2 M_X(t)}{dt^2} = \frac{2\lambda}{(\lambda - t)^3} \Big|_{t=0} = \frac{2}{\lambda^2}$$



Properties:

1) Memoryless property:

This is the most important property that says the past does any role in the future.

$$P(X > s+t | X > t) = P(X > s)$$

$$\begin{aligned} \text{Proof. } P(X > t+s | X > t) &= \frac{P(X > t+s, X > t)}{P(X > t)} = \frac{P(X > t+s)}{P(X > t)} \\ &= \frac{e^{-\lambda(t+s)}}{e^{-\lambda t}} = e^{-\lambda s} = P(X > s) \end{aligned}$$

Example. Assume that call durations are r.v. with Exp(5^{min})

An individual goes to a phone booth and sees that someone is t

but she does not know when the talk has started. What is the

that she waits more than 1 hour?

$$P(X > 60) = e^{-60(1/5)} = e^{-12}$$

Theorem. The only memoryless continuous r.v. is Exponential

$$\text{Proof. } P(X > t+s | X > s) = \frac{P(X > t+s)}{P(X > s)}$$

$$\text{by memoryless property: } P(X > t) = \frac{P(X > t+s)}{P(X > s)}$$

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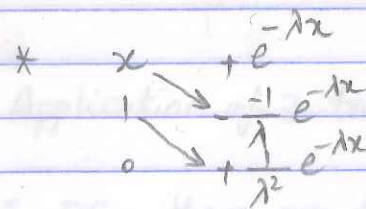
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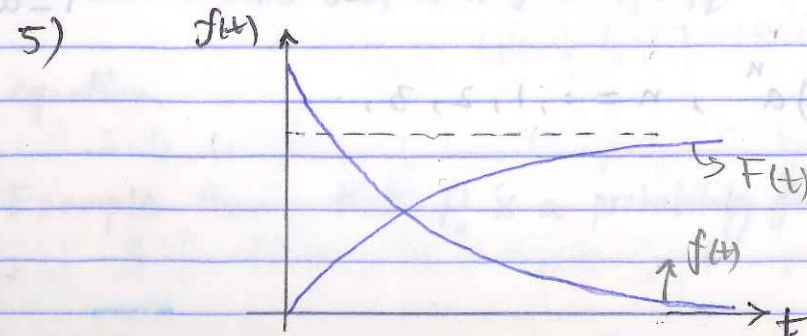
$$2) E(X) = \int_0^{\infty} x \lambda e^{-\lambda x} dx = \lambda \left(-\frac{x}{\lambda} e^{-\lambda x} - \frac{1}{\lambda^2} e^{-\lambda x} \right) \Big|_0^{\infty} = \lambda \left(\frac{1}{\lambda^2} \right) = \frac{1}{\lambda}$$



$$3) \text{MGF} = E(e^{tx}) = \int_0^{\infty} e^{tx} \lambda e^{-\lambda x} dx = \frac{\lambda}{\lambda - t}, \quad \lambda > t$$

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$$E(X^2) = \frac{d^2 M_X(t)}{dt^2} \Big|_{t=0} = \frac{2\lambda}{(\lambda - t)^3} \Big|_{t=0} = \frac{2}{\lambda^2}$$



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Example. Assume that call durations are r.v. with $\text{Exp}(5^{\text{mins}})$ distribution.

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$$\Rightarrow P(X > t+s) = P(X > t) \cdot P(X > s)$$

$$\left\{ \frac{d}{ds} P(X > t+s) = P(X > t) \cdot \frac{d}{ds} P(X > s) \right.$$

$$\left. \frac{d}{ds} P(X > s) = \frac{d}{ds} (1 - F(s)) = -f(s) ds \right.$$

$$\Rightarrow dP(X > t+s) = P(X > t) \cdot (-f(s)) \Rightarrow \frac{dP(X > t+s)}{dP(X > t)} = -f(s) ds$$

$$\text{If } s=0 \Rightarrow \frac{dP(X > t)}{d(X > 0)} = -f(0) ds$$

by integral from both sides:

$$\ln(P(X > t))' = -f(0)t \Rightarrow P(X > t) = e^{-f(0)t}$$

Hence, X would be Exponential distribution with rate $f(0)$.

2) The minimum of a number of r.v.s. is an exponential r.v.

Theorem. If X_1, X_2, \dots, X_n are iid r.v.s from exponential distribution with parameters $\lambda_1, \lambda_2, \dots, \lambda_n$ and $X = \min\{X_1, X_2, \dots, X_n\}$ then $X \sim \text{Exp}(\sum_{i=1}^n \lambda_i)$.

$$\text{Proof. } P\{\min\{X_1, X_2, \dots, X_n\} > x\} = P(X_1 > x, X_2 > x, \dots, X_n > x)$$

$$\text{by factorization theorem} = P(X_1 > x) \cdot P(X_2 > x) \dots P(X_n > x)$$

$$= e^{-\lambda_1 x} \cdot e^{-\lambda_2 x} \dots e^{-\lambda_n x} = e^{-\sum_{i=1}^n \lambda_i x}$$

$$\Rightarrow X \sim \text{Exp}(\sum \lambda_i)$$

Example. In a queuing system there are two servers. The service time of the two servers are r.v.s from exponential distribution with average of 10 and 15 mins. A customer enters the system and faces

that both servers are busy and no one in the queue. If at the arrival time 12 mins have passed from the service time of the person and 8 mins from the second person. Then,

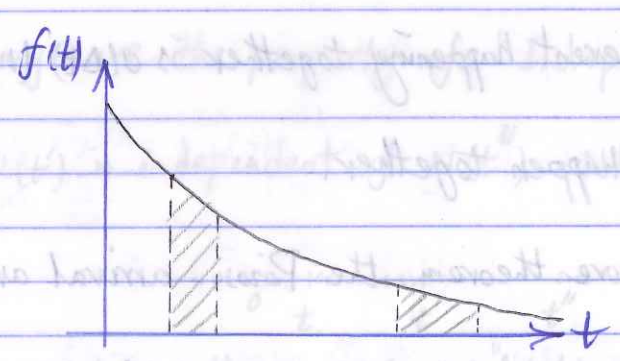
(a) What is the probability that the arrived customer waits no more than 3 mins?

(b) What is the average waiting time?

$$(a) P(X > 3) = e^{-(\frac{1}{10} + \frac{1}{15})3} = e^{-\frac{1}{2}}$$

$$(b) E(X) = \frac{1}{\frac{1}{10} + \frac{1}{15}} = 6 \text{ mins}$$

3) The Pdf of exponential distribution is decreasing.



4) The probability of an event in the small time interval Δt is $\lambda \Delta t$.

This means that if an event has not happened until time x , then probability that happens between the interval $(x, x + \Delta t]$ has proportion with λ and Δt .

$$\frac{d}{ds} P(X > t+s) = P(X > t) \cdot \frac{d}{ds} P(X > s)$$

$$\frac{d}{ds} P(X > s) = \frac{d}{ds} (1 - F(s)) = -f(s) ds$$

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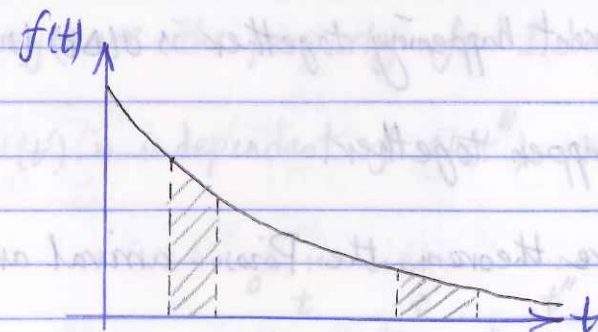
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This is:

$$\lim_{\Delta t \rightarrow 0} \frac{P(X \leq x + \Delta t | X > x)}{\Delta t} = \lambda$$

Proof. $P(X \leq x + \Delta t | X > x) = P(X \leq \Delta t) = 1 - e^{-\lambda \Delta t}$
 $= 1 - \left(1 - \lambda \Delta t + \frac{(\lambda \Delta t)^2}{2!} - \dots\right) = \lambda \Delta t + o(\Delta t)$
order of Δt

where $o(\Delta t)$ is the set of functions for which $\lim_{x \rightarrow 0} \frac{o(x)}{x} = 0$

for example $x \notin o(x)$ because $\lim_{x \rightarrow 0} \frac{x}{x} = 1$ but $x^2 \in o(x)$ because $\lim_{x \rightarrow 0} \frac{x^2}{x} = 0$

$$\Rightarrow \lim_{\Delta t \rightarrow 0} \frac{P(X \leq x + \Delta t | X > x)}{\Delta t} = \lim_{\Delta t \rightarrow 0} \frac{\lambda \Delta t + o(\Delta t)}{\Delta t}$$

Hence, proved.

Note: Based on this property we may show that in a Poisson process, the probability of two events happening together is $o(\Delta t)$ (nearly zero). Hence the two events can not happen together.

Considering the above theorem, the Poisson arrivals are sometimes called completely random arrivals, because the arrival chance of a customer in the short time interval Δt is independent of the past and only depends on λ and Δt .

Counting Process

Counting Process (CP) refers to the number of events up to a certain time. Generally, if $\{N(t), t \geq 0\}$ is a CP, $N(t)$ is the number of events

from time 0 to t .

Example. The number of children born in a city in a certain time.

The number of customers that join a queue in a day.

Based on this definition, $N(t)$ can only take non-negative values.

addition $N(t)$ is an increasing function in t . That is

$$t < t' \rightarrow N(t) \leq N(t')$$

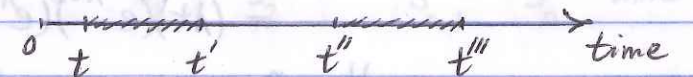
The number of events that happen between the time t and t' is

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In addition $N(0) = 0$.

A CP may have the property of "Independent Increment", t

$N(t) - N(t')$ is independent of $N(t'') - N(t''')$ when $t' < t''$.



A CP may have the property of "stationary increment" if $N(t)$

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Poisson Process (PP) is a specific case of counting process. The

$\{N(t), t \geq 0\}$ is said to be a Poisson process with parameter λ ,

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\downarrow order of Δt

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Hence, proved.

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Poisson distribution as below:

$$P[N(t+s) - N(s) = n] = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$$

Furthermore, we assume that the independent increment also exists.

Note: Poisson process is different from Poisson distribution. In addition for any constant time value, λt is also constant. Hence, PP become a Poisson dist.

Note: Based on Poisson process definition, the stationary increment property would also exist in the Poisson process.

Expected value and variance.

If $N(t)$ is a Poisson process, then

$$E[N(t)] = \sum_{n=0}^{\infty} n P(N(t)=n) = \sum_{n=0}^{\infty} n \frac{e^{-\lambda t} (\lambda t)^n}{n!} = e^{-\lambda t} \sum_{n=0}^{\infty} \frac{(\lambda t)^n}{(n-1)!} = \lambda t (e^{-\lambda t}) \sum_{n=1}^{\infty} \frac{(\lambda t)^{n-1}}{(n-1)!} = (\lambda t) (e^{-\lambda t}) (e^{\lambda t}) = \lambda t$$

$$E[N^2(t)] = \sum_{n=0}^{\infty} n^2 \frac{e^{-\lambda t} (\lambda t)^n}{n!} = e^{-\lambda t} \sum_{n=0}^{\infty} \frac{n (\lambda t)^n}{(n-1)!} = e^{-\lambda t} (\lambda t) \sum_{n=1}^{\infty} \frac{n (\lambda t)^{n-1}}{(n-1)!} = (\lambda t) e^{-\lambda t} \sum_{n=1}^{\infty} \left[\frac{(n-1) (\lambda t)^{n-1}}{(n-1)!} + \frac{(\lambda t)^{n-1}}{(n-1)!} \right] = (\lambda t) \left[(\lambda t) e^{\lambda t} + e^{\lambda t} \right] = \lambda t + (\lambda t)^2$$

$$\text{Var}(N(t)) = E[N^2(t)] - [E(N(t))]^2 = \lambda t + (\lambda t)^2 - (\lambda t)^2 = \lambda t$$

The other approach is applying MGF

$$M_{N(t)}(s) = e^{\lambda t (e^s - 1)}$$

$$E(N(t)) = \left. \frac{dM_{N(t)}(s)}{ds} \right|_{s=0} = \lambda t e^s e^{\lambda t (e^s - 1)} \Big|_{s=0} = \lambda t$$

$$E(N^2(t)) = \left. \frac{d^2 M_{N(t)}(s)}{ds^2} \right|_{s=0} = \left(e^s \lambda t e^{\lambda t (e^s - 1)} + \lambda t e^s \lambda t e^s e^{\lambda t (e^s - 1)} \right) \Big|_{s=0} = \lambda t + (\lambda t)^2$$

The relationship between Poisson process and Exponential distribution

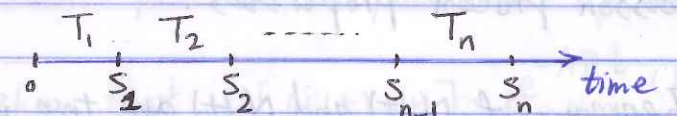
Suppose that the number of events, $N(t)$, follows a Poisson process.

first event take place at time S_1 and the second happens at time

and the n^{th} event happens at time S_n and we label the times between

each two events as T_1, T_2, \dots, T_n , then T_1, T_2, \dots, T_n are independent

following exponential distribution with the same parameter λ and



Proof. We first show that T_1 has exponential distribution with λ .

$$P(T_1 > x) = P(\text{No enters or events take place until time } x)$$

$$= P(N(t)=0) = e^{-\lambda x}$$

Next we show that T_2 is exponential.

number of events in the short time interval $[s, s+t)$ follows the

Poisson distribution as below:

$$P[N(t+s) - N(s) = n] = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$$

Furthermore, we assume that the independent increment also exists.

Note: Poisson process is different from Poisson distribution. In addition for any constant time value, λt is also constant. Hence, PP become a Poisson dist.

Note: Based on Poisson process definition, the stationary increment property would also exist in the Poisson process.

Expected value and variance.

If $N(t)$ is a Poisson process, then

$$E[N(t)] = \sum_{n=0}^{\infty} n P(N(t)=n) = \sum_{n=0}^{\infty} n \frac{e^{-\lambda t} (\lambda t)^n}{n!} = e^{-\lambda t} \sum_{n=0}^{\infty} \frac{(\lambda t)^n}{(n-1)!} = \lambda t (e^{-\lambda t}) \sum_{n=1}^{\infty} \frac{(\lambda t)^{n-1}}{(n-1)!} = (\lambda t) (e^{-\lambda t}) (e^{\lambda t}) = \lambda t$$

$$E[N^2(t)] = \sum_{n=0}^{\infty} n^2 \frac{e^{-\lambda t} (\lambda t)^n}{n!} = e^{-\lambda t} \sum_{n=0}^{\infty} \frac{n (\lambda t)^n}{(n-1)!} = e^{-\lambda t} (\lambda t) \sum_{n=1}^{\infty} \frac{n (\lambda t)^{n-1}}{(n-1)!} = (\lambda t) e^{-\lambda t} \sum_{n=1}^{\infty} \left[\frac{(n-1) (\lambda t)^{n-1}}{(n-1)!} + \frac{(\lambda t)^{n-1}}{(n-1)!} \right] = (\lambda t) \left[(\lambda t) e^{\lambda t} + e^{\lambda t} \right] = \lambda t + (\lambda t)^2$$

$$\text{Var}(N(t)) = E[N^2(t)] - [E(N(t))]^2 = \lambda t + (\lambda t)^2 - (\lambda t)^2 = \lambda t$$

The other approach is applying MGF

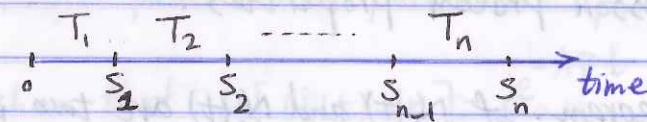
$$M_{N(t)}(s) = e^{\lambda t (e^s - 1)}$$

$$E(N(t)) = \left. \frac{dM_{N(t)}(s)}{ds} \right|_{s=0} = \lambda t e^s e^{\lambda t (e^s - 1)} \Big|_{s=0} = \lambda t$$

$$E(N^2(t)) = \left. \frac{d^2 M_{N(t)}(s)}{ds^2} \right|_{s=0} = \left(e^s \lambda t e^{\lambda t (e^s - 1)} + \lambda t e^s \lambda t e^s e^{\lambda t (e^s - 1)} \right) \Big|_{s=0} = \lambda t + (\lambda t)^2$$

The relationship between Poisson process and Exponential distribution.

Suppose that the number of events, $N(t)$, follows a Poisson process. If the first event take place at time S_1 and the second happens at time S_2, \dots and the n^{th} event happens at time S_n and we label the times between each two events as T_1, T_2, \dots, T_n , then T_1, T_2, \dots, T_n are independent r.v.s following exponential distribution with the same parameter λ as in PP.



Proof. We first show that T_1 has exponential distribution with parameter

λ .

$$P(T_1 > x) = P(\text{No enters or events take place until time } x)$$

$$= P(N(t)=0) = e^{-\lambda x}$$

Next we show that T_2 is exponential.

$$P(T_2 > x | T_1 = s) = P(\text{No events in the interval } [s, s+x] | T_1 = s) \\ = P(\text{No events in the interval } [s, s+x]) = e^{-\lambda x}$$

Similarly, one can show that T_3, T_4, \dots, T_n have exponential distribution.

Example. The customers of a bank arrive based on a Poisson process with rate 10 people per hour. After the bank opens the door in the morning,

what is the probability that no one arrives in the first 15 mins. What is

the probability that the time between the 7th and 8th customer arrival

is greater than 1 hour.

$$P(T_1 > \frac{1}{4} \text{ hour}) = e^{-10(\frac{1}{4})} = e^{-2.5}$$

$$P(T_8 > 1 \text{ hour}) = e^{-10(1)} = e^{-10}$$

Poisson Process Properties.

Theorem. If $N_1(t)$ and $N_2(t)$ are two independent Poisson process with

parameters λ_1 and λ_2 , then the process $N(t) = N_1(t) + N_2(t)$ is also a

Poisson process with $\lambda = \lambda_1 + \lambda_2$.

Proof. we know that MGF = $M_{N(t)}(s) = M_{N_1(t) + N_2(t)}(s)$

$$= M_{N_1(t)}(s) \cdot M_{N_2(t)}(s)$$

$$= \left\{ e^{\lambda_1 t (e^s - 1)} \right\} \left\{ e^{\lambda_2 t (e^s - 1)} \right\} = e^{(\lambda_1 + \lambda_2) t (e^s - 1)}$$

From this proposition we can conclude if a system has n types

customers and each types arrive independently of other types, then

number of customers arriving at the system is a Poisson process

summation of all parameters.

Theorem. (splitting property of Poisson process)

Consider a system that the customers arrival at it follows a Poisson

process, $N(t)$, with parameter λ . There are two types of customer

1. Each customer is of type 1 with probability p and is of type

2. Each customer is of type 2 with probability $(1-p)$. If $N_1(t)$ and $N_2(t)$ are the number of customers

of type 1 and 2 that arrive at the system up to time t , then $N_1(t)$ and

$N_2(t)$ are two independent Poisson process with parameters λp and $\lambda(1-p)$.

Proof. we want to show that $P[N_1(t) = n] = \frac{e^{-\lambda p t} (\lambda p t)^n}{n!}$

$$P(N_1(t) = n) = \sum_{m=n}^{\infty} P(N_1(t) = n | N(t) = m) \cdot P(N(t) = m)$$

$$= \sum_{m=n}^{\infty} \binom{m}{n} p^n (1-p)^{m-n} \frac{e^{-\lambda t} (\lambda t)^m}{m!}$$

$$= \frac{e^{-\lambda t} (\lambda t)^n p^n}{n!} \sum_{m=n}^{\infty} \frac{(1-p)^{m-n} (\lambda t)^{m-n}}{(m-n)!} = \frac{e^{-\lambda t p} (\lambda t p)^n}{n!}$$

$$P(T_2 > x | T_1 = s) = P(\text{No events in the interval } [s, s+x] | T_1 = s) \\ = P(\text{No events in the interval } [s, s+x]) = e^{-\lambda x}$$

Similarly, one can show that T_3, T_4, \dots, T_n have exponential distribution.

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$$= M_{N_1(t)}(s) \cdot M_{N_2(t)}(s) \\ = \left\{ e^{\lambda_1 t (e^s - 1)} \right\} \left\{ e^{-\lambda_2 t (e^s - 1)} \right\} = e^{(\lambda_1 + \lambda_2)t(e^s - 1)}$$

From this proposition we can conclude if a system has n types of customers and each types arrive independently of other types, then the number of customers arriving at the system is a Poisson process with the summation of all parameters.

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Consider a system that the customers arrival at it follows a Poisson process, $N(t)$, with parameter λ . There are two types of customers 1 and 2. Each customer is of type 1 with probability p and is of type 2 with probability $(1-p)$. If $N_1(t)$ and $N_2(t)$ are the number of customers type 1 and 2 that arrive at the system up to time t , then $N_1(t)$ and $N_2(t)$ are two independent Poisson process with parameters λp and $\lambda(1-p)$.

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$$P(N_1(t) = n) = \sum_{m=n}^{\infty} P(N_1(t) = n | N(t) = m) \cdot P(N(t) = m) \\ = \sum_{m=n}^{\infty} \binom{m}{n} p^n (1-p)^{m-n} \frac{e^{-\lambda t} (\lambda t)^m}{m!} \\ = \frac{e^{-\lambda t} (\lambda t)^n p^n}{n!} \sum_{m=n}^{\infty} \frac{(1-p)^{m-n} (\lambda t)^{m-n}}{(m-n)!} = \frac{e^{-\lambda t p} (\lambda t p)^n}{n!}$$

Theorem. A counting process $\{N(t), t \geq 0\}$ with following properties

is a Poisson process.

(a) $N(0) = 0$

(b) $N(t)$ has independent increment property.

(c) The probability of an event in a short time interval Δt is

$$P[N(\Delta t) = 1] = \lambda \Delta t + o(\Delta t)$$

(d) The probability of two events or more in the short time interval Δt

is $P[N(\Delta t) \geq 2] = o(\Delta t)$ and $o(\Delta t)$ is a infinitely small

function of $(\Delta t)^2$ when $\Delta t \rightarrow 0$. That is

$$\lim_{\Delta t \rightarrow 0} \frac{o(\Delta t)}{\Delta t} = 0$$

Proof. For convenience let us $P[N(t) = n]$ with $P_n(t)$. We need to

show that $P_n(t) = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$

Using conditional probability we have:

$$P_n(t + \Delta t) = P(N(t + \Delta t) = n) = \sum_{m=0}^{\infty} P(N(t + \Delta t) = n | N(t) = m) \cdot P(N(t) = m)$$

$$= \sum_{m=0}^{n-2} \underbrace{P(N(t + \Delta t) = n | N(t) = m)}_{o(\Delta t)} \cdot P_m(t)$$

$$+ \underbrace{P(N(t + \Delta t) = n | N(t) = n-1)}_I \cdot P_{n-1}(t) + \underbrace{P(N(t + \Delta t) = n | N(t) = n)}_II \cdot P_n(t)$$

$$+ \sum_{m=n+1}^{\infty} \underbrace{P(N(t + \Delta t) = n | N(t) = m)}_{\text{Zero}} \cdot P_m(t)$$

I $P(N(t + \Delta t) = n | N(t) = n-1) = P(\text{exactly one event in } \Delta t) = \lambda \Delta t$

II $P(N(t + \Delta t) = n | N(t) = n) = P(\text{No event in } \Delta t) = 1 - P_1(\Delta t) - P_{n \geq 2}(\Delta t)$

$$= 1 - (\lambda \Delta t + o(\Delta t)) - o(\Delta t) = 1 - \lambda \Delta t + o(\Delta t)$$

Note: $o_1(\Delta t) + o_2(\Delta t) = o_3(\Delta t)$ and $o_1(\Delta t) \cdot o_2(\Delta t) = o_3(\Delta t)$

$$P_n(t + \Delta t) = \lambda \Delta t \cdot P_{n-1}(t) + (1 - \lambda \Delta t) P_n(t) + o(\Delta t)$$

$$\Rightarrow P_n(t + \Delta t) - P_n(t) = \lambda \Delta t P_{n-1}(t) - \lambda \Delta t P_n(t) + o(\Delta t)$$

$$\Rightarrow \lim_{\Delta t \rightarrow 0} \frac{P_n(t + \Delta t) - P_n(t)}{\Delta t} = \lambda P_{n-1}(t) - \lambda P_n(t) + \frac{o(\Delta t)}{\Delta t}$$

$$\Rightarrow P'_n(t) = \lambda P_{n-1}(t) - \lambda P_n(t), n = 0, 1, 2, \dots$$

Lets define the z-transform of $P_n(t)$ as $P(z) = \sum_{n=0}^{\infty} z^n P_n(t)$

If $n=0 \Rightarrow P'_0(t) = -\lambda P_0(t) \Rightarrow P_0(t) = e^{-\lambda t} + K$

Using the initial condition $P_0(0) = 1 \Rightarrow K = 1 \Rightarrow P_0(t) = e^{-\lambda t}$

$$P(z) = \sum_{n=0}^{\infty} z^n P_n(t)$$

$$P'_n(t) = -\lambda (P_n(t) - P_{n-1}(t)), n \geq 1, P_n(0) = 0, P_0(0) = 1$$

$$P'_0(t) = -\lambda P_0(t)$$

$$\sum_{n=1}^{\infty} P'_n(t) z^n = -\lambda \left(\sum_{n=1}^{\infty} P_n(t) z^n - \sum_{n=1}^{\infty} P_{n-1}(t) z^n \right)$$

$$\Rightarrow \sum_{n=0}^{\infty} P'_n(t) z^n - P'_0(t) = -\lambda (P(z) - P_0(t) - z P(z))$$

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$$P_n(t + \Delta t) = P(N(t + \Delta t) = n) = \sum_{m=0}^{\infty} P(N(t + \Delta t) = n | N(t) = m) \cdot P(N(t) = m)$$

$$= \sum_{m=0}^{n-2} \underbrace{P(N(t + \Delta t) = n | N(t) = m)}_{o(\Delta t)} \cdot P_m(t)$$

$$+ \underbrace{P(N(t + \Delta t) = n | N(t) = n-1)}_{\lambda \Delta t + o(\Delta t)} \cdot P_{n-1}(t) + \underbrace{P(N(t + \Delta t) = n | N(t) = n)}_{1 - P_1(\Delta t) - P_{\geq 2}(\Delta t)} P_n(t)$$

$$+ \sum_{m=n+1}^{\infty} P(N(t + \Delta t) = n | N(t) = m) \cdot P_m(t)$$

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Note: $o_1(\Delta t) + o_2(\Delta t) = o_3(\Delta t)$ and $o_1(\Delta t) \cdot o_2(\Delta t) = o_3(\Delta t)$

$$P_n(t + \Delta t) = \lambda \Delta t \cdot P_{n-1}(t) + (1 - \lambda \Delta t) P_n(t) + o(\Delta t)$$

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If $n=0 \Rightarrow P'_0(t) = -\lambda P_0(t) \Rightarrow P_0(t) = e^{-\lambda t} + K$

Using the initial condition $\begin{cases} P_0(0) = 1 \\ P_n(0) = 0 \end{cases} \Rightarrow K=1 \Rightarrow P_0(t) = e^{-\lambda t}$

$$P_t(z) = \sum_{n=0}^{\infty} z^n P_n(t)$$

$$\begin{cases} P'_n(t) = -\lambda (P_n(t) - P_{n-1}(t)), n \geq 1, P_n(0) = 0, P_0(0) = 1 \\ P'_0(t) = -\lambda P_0(t) \end{cases}$$

$$\sum_{n=1}^{\infty} P'_n(t) z^n = -\lambda \left(\sum_{n=1}^{\infty} P_n(t) z^n - \sum_{n=1}^{\infty} P_{n-1}(t) z^n \right)$$

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Note: The z-transform of $P'_n(t)$ is $\frac{\partial P_t(z)}{\partial t}$

$$\Rightarrow \frac{\partial P_t(z)}{\partial t} = P'_0(t) = -\lambda(P_t(z) - P_0(t) - zP(z))$$

$$\Rightarrow \frac{\partial P_t(z)}{\partial t} + \lambda(1-z)P_t(z) = \lambda P_0(t) + P'_0(t)$$

In addition we know that $P'_0(t) = \lambda P_0(t)$. Hence $\frac{\partial P_t(z)}{\partial t} + \lambda(1-z)P_t(z) = 0$

$$\Rightarrow \frac{dP_t(z)}{P_t(z)} + \lambda(1-z)dt = 0$$

by integral $\rightarrow \ln P_t(z) + \lambda(1-z)t = \ln C \Rightarrow P_t(z) = e^{\ln C - \lambda(1-z)t}$

$$\Rightarrow P_t(z) = e^{\ln C} \cdot e^{-\lambda(1-z)t} \Rightarrow P_t(z) = C e^{-\lambda(1-z)t}$$

$$\Rightarrow P_t(z) = C e^{-\lambda t} e^{\lambda z t} = e^{-\lambda t} \sum_{n=0}^{\infty} C \frac{(\lambda z t)^n}{n!} = \sum_{n=0}^{\infty} \frac{C e^{-\lambda t} (\lambda t)^n}{n!} z^n$$

$$\Rightarrow \begin{cases} P_n(t) = \frac{C e^{-\lambda t} (\lambda t)^n}{n!} \\ P_0(0) = 1 \end{cases} \Rightarrow C = 1 \Rightarrow P_n(t) = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$$

Theorem. Assume that customers arrivals are Poisson process with parameter λ . If exactly one customer has entered within the time interval $(0, t)$, then the arrival distribution of this customer is uniform.

Proof. If t is the arrival time of the customer, then

$$P(t \leq x | N(t) = 1) = \frac{P(T \leq x, N(t) = 1)^*}{P(N(t) = 1)} = \frac{(\lambda x) e^{-\lambda x} e^{-\lambda(t-x)}}{(\lambda t) e^{-\lambda t}} = \frac{x}{t}$$

* = P(no customer arrive in (x, t) and only one customer in $(0, x)$)

Notes: The above theorem can be generalized. If we know that up to a certain

time n customers have entered the system exactly, then the arrival of each customer is an uniform distribution.

Example. The number of customers arriving at a system is a Poisson process

parameter $\lambda = 0.5$ customer per hour. If in the first 3 hours, 2 customers

arrived. What is the probability that both have entered the system in the

$$P = \frac{x}{t} \cdot \frac{y}{t} = \frac{1}{3} \cdot \frac{1}{3} = \frac{1}{9}$$

Erlang Distribution Function

The random variable x has an Erlang density function, if the function

follows:

$$f(x) = \lambda e^{-\lambda x} \frac{(\lambda x)^{n-1}}{(n-1)!}, \quad x \geq 0$$

where λ and n are parameters of Erlang function and both of them

In addition, n is an integer value.

Note: Erlang function is a specific form of Gamma function when n

In Gamma distribution n can be non-integer and $\Gamma(n)$ is used as follows

$$\Gamma(n) = \int_0^{\infty} e^{-u} u^{n-1} du$$

The Erlang r.v. has the mean $E(x) = \frac{n}{\lambda}$, and variance $\text{Var}(x) = \frac{n}{\lambda^2}$,

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$$\Rightarrow P_t(z) = C e^{-\lambda t} e^{\lambda z t} = e^{-\lambda t} \sum_{n=0}^{\infty} \frac{C (\lambda z t)^n}{n!} = \sum_{n=0}^{\infty} \frac{C e^{-\lambda t} (\lambda t)^n}{n!} z^n$$

$$\Rightarrow \begin{cases} P_n(t) = \frac{C e^{-\lambda t} (\lambda t)^n}{n!} \\ P_0(0) = 1 \end{cases} \Rightarrow C = 1 \Rightarrow P_n(t) = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$$

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Note: The above theorem can be generalized. If we know that up to a certain

time n customers have entered the system exactly, then the arrival time of each customer is an uniform distribution.

Example. The number of customers arriving at a system is a Poisson process with parameter $\lambda = 0.5$ customer per hour. If in the first 3 hours, 2 customers have arrived. What is the probability that both have entered the system in the first hour?

$$P = \frac{x}{t} \cdot \frac{y}{t} = \frac{1}{3} \cdot \frac{1}{3} = \frac{1}{9}$$

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$$M_x(t) = \left(\frac{\lambda}{\lambda - t} \right)^n$$

Theorem. The sum of n independent exponential r.v. with parameter

λ is a r.v. with Erlang density function with parameters (n, λ) .

Proof. Assume that $X = X_1 + X_2 + \dots + X_n$, $X_i \sim \text{Exp}(\lambda)$

$$M_x(t) = M_{\sum X_i}(t) = \prod_{i=1}^n M_{X_i}(t) = \prod_{i=1}^n \left(\frac{\lambda}{\lambda - t} \right)^n$$

Theorem. If the arrival of customers are based on a Poisson process with

parameter λ , the the arrival time of the n^{th} customer is a r.v. with

Erlang (λ, n) .

Proof. We know that the arrival time of the n^{th} customer S_n is

$$S_n = T_1 + T_2 + \dots + T_n$$

where T_i is the inter arrival time between customers $i-1$ and i .

Based on a theorem we know that $T_i \sim \text{Exp}(\lambda)$ and also based on the

previous theorem $\sum T_i \sim \text{Erlang}(n, \lambda)$

Usually, when dealing with problems that involves Erlang distribution, we need

to deal with quite complicated integrals. The following theorem can reduce

the complication.

Theorem. The CDF of the Erlang distribution with parameters (n, λ) can be

obtained as follows.

$$F(x) = 1 - e^{-\lambda x} \sum_{k=0}^{n-1} \frac{(\lambda x)^k}{k!}$$

Proof.

$$F_x(x) = P(X \leq x) = \int_0^x f(t) dt = \int_0^x \lambda e^{-\lambda t} \frac{(\lambda t)^{n-1}}{(n-1)!} dt = 1 - \int_x^\infty \lambda e^{-\lambda t} \frac{(\lambda t)^{n-1}}{(n-1)!}$$

using the change of variable $y = t - x$, gives

$$F(x) = 1 - \int_0^\infty \frac{\lambda^n e^{-\lambda(x+y)} (x+y)^{n-1}}{(n-1)!} dy$$

Knowing that $(a+b)^{n-1} = \sum_{k=0}^{n-1} \binom{n-1}{k} x^k y^{n-k-1}$, so we have

$$\begin{aligned} F_x(x) &= 1 - e^{-\lambda x} \int_0^\infty \frac{\lambda e^{-\lambda y}}{(n-1)!} \sum_{k=0}^{n-1} \binom{n-1}{k} x^k y^{n-k-1} dy \\ &= 1 - e^{-\lambda x} \int_0^\infty \lambda e^{-\lambda y} \sum_{k=0}^{n-1} \frac{x^k y^{n-k-1}}{k!(n-k-1)!} dy \\ &= 1 - e^{-\lambda x} \sum_{k=0}^{n-1} \frac{(\lambda x)^k}{k!(n-k-1)!} \int_0^\infty \lambda e^{-\lambda y} (\lambda y)^{n-k-1} dy \end{aligned}$$

$u = \lambda y \rightarrow du = \lambda dy$, then $I = \int_0^\infty e^{-u} u^{(n-k-1)} dy = \Gamma(n-k) = (n-k-1)!$

$$\Rightarrow F_x(x) = 1 - e^{-\lambda x} \sum_{k=0}^{n-1} \frac{(\lambda x)^k}{k!}$$

Example. Consider a queuing system with a single server. The servi

is exponential with the average of 20 mins. Assume that a customer

the system and faces that one other person waiting in the queue and

customer is being served. What is the probability that this customer wa

than 1 hour?

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$$F_x(x) = P(X \leq x) = \int_0^x f(t) dt = \int_0^x \lambda e^{-\lambda t} \frac{(\lambda t)^{n-1}}{(n-1)!} dt = 1 - \int_x^\infty \lambda e^{-\lambda t} \frac{(\lambda t)^{n-1}}{(n-1)!} dt$$

using the change of variable $y = t - x$, gives

$$F(x) = 1 - \int_0^\infty \frac{\lambda^n e^{-\lambda(x+y)} (x+y)^{n-1}}{(n-1)!} dy$$

knowing that $(a+b)^{n-1} = \sum_{k=0}^{n-1} \binom{n-1}{k} a^k b^{n-k-1}$, so we have

$$\begin{aligned} F_x(x) &= 1 - e^{-\lambda x} \int_0^\infty \frac{\lambda e^{-\lambda y}}{(n-1)!} \sum_{k=0}^{n-1} \binom{n-1}{k} x^k y^{n-k-1} dy \\ &= 1 - e^{-\lambda x} \int_0^\infty \lambda^n e^{-\lambda y} \frac{\sum_{k=0}^{n-1} x^k y^{n-k-1}}{k!(n-k-1)!} dy \\ &= 1 - e^{-\lambda x} \sum_{k=0}^{n-1} \frac{(\lambda x)^k}{k!(n-k-1)!} \int_0^\infty \lambda e^{-\lambda y} (\lambda y)^{n-k-1} dy \end{aligned}$$

$$u = \lambda y \rightarrow du = \lambda dy, \text{ then } I = \int_0^\infty e^{-u} u^{\binom{n-1}{n-k-1}} dy = \Gamma(n-k) = (n-k-1)!$$

$$\Rightarrow F_x(x) = 1 - e^{-\lambda x} \sum_{k=0}^{n-1} \frac{(\lambda x)^k}{k!}$$

Example. Consider a queuing system with a single server. The service time is exponential with the average of 20 mins. Assume that a customer arrives at the system and faces that one other person waiting in the queue and another customer is being served. What is the probability that this customer waits more than 1 hour?

$$X = X_1 + X_2 \sim \text{Erlang}(2, \lambda) \quad \lambda=3$$

$$P(X > 1) = e^{-\mu} \sum_{k=0}^1 \frac{\mu^k}{k!} = e^{-3} \left[\frac{3^0}{0!} + \frac{3^1}{1!} \right] = 4e^{-3}$$

From the preceding theorem,

$$F(x) = 1 - \sum_{k=0}^{n-1} \frac{e^{-\lambda x} (\lambda x)^k}{k!} \equiv P(S_n < x) \iff P(N(x) \geq n)$$

That is the relationship between Erlang and Poisson distribution.

Markov Chains

Markov Process:

Stochastic Process: is a set of $\{x(t), t \geq 0\}$ where $x(t)$ is the state of process at time t , for every $t \in T$, $x(t)$ is a random variable and T is called index set.

If we divide the time into three phases past, present and future, Hence in Markov Process the future is independent of past and it only depends on the present state of system.

Example. Poisson process is a Markov process because the number of events in the future is independent of the past.

The Markov property can be shown more formally as follows. Consider a set of r.v.s. $\{x(t), t \geq 0\}$, If $x(t)$ operates according to a Markov process, then for

all x_1, x_2, \dots, x_n :

$$\mathbb{P}(x(t_{n+1}) < x | x(t_n) = x_n, \dots, x(t_2) = x_2, x(t_1) = x_1) = \mathbb{P}(x(t_{n+1}) < x | x(t_n) = x_n)$$

The Markov processes are grouped based on two factors:

A) The parameter t which can be either continuous or discrete. The discreteness of t means that we study the states of the system at certain times. If t is discrete, we usually show $x(t)$ as x_1, x_2, \dots, x_n .

B) The set of values for $x(t)$ which can be either continuous or discrete.

$x(t)$ is called the state of system.

Note: Markov chains are special cases of Markov process in which both t and $x(t)$ are discrete.

Markov Chains:

The r.v.s. x_1, x_2, \dots, x_n are a Markov chain if for all n and all states i and j :

$$\mathbb{P}(x_{n+1} = j | x_1 = i_1, x_2 = i_2, \dots, x_n = i_n) = \mathbb{P}(x_{n+1} = j | x_n = i_n)$$

where n is called "stage" or "time" of the process.

Example. Consider a point on the x -axis where the point can move forward one unit on the axis with the probability p and move backward

with probability $(1-p)$. Then $x(t)$ (the position of this point on the x -axis) forms a Markov chain, because the next state depends only on the current state and is independent of the past. The probability of the states' transition from i to j is:

$$\begin{cases} \mathbb{P}(x_{n+1} = i+1 | x_n = i) = p \\ \mathbb{P}(x_{n+1} = i-1 | x_n = i) = 1-p \\ \mathbb{P}(x_{n+1} = j | x_n = i) = 0 \quad \text{for } j \neq i+1 \text{ or } j = i-1 \end{cases}$$

Homogeneous Markov chains: are special cases of MC where transition probability from one state to another state is independent of stage or time n . That is:

$$\mathbb{P}(x_{n+1} = j | x_n = i) = \mathbb{P}(x_1 = j | x_0 = i)$$

Hence, in a homogeneous MC, P_{ij} is the probability that the state of the system makes a transition from state i to j .

Transition Matrix: is a matrix where its elements in row i and column j is P_{ij} . If we assume that the number of states is M , then

$$P = \begin{pmatrix} P_{11} & P_{12} & \dots & P_{1M} \\ P_{21} & & & \\ \vdots & & & \\ P_{M1} & & & P_{MM} \end{pmatrix}, \quad P_{ij} \geq 0, \quad \sum_j P_{ij} = 1; \quad i=1, 2, \dots, M$$

all x_1, x_2, \dots, x_n :

$$P(x(t_{n+1}) \leq x | x(t_n) = x_n, \dots, x(t_2) = x_2, x(t_1) = x_1) = P(x(t_{n+1}) \leq x | x(t_n) = x_n)$$

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Example. For the previous example TM is:

$$P = \begin{matrix} & \begin{matrix} i-1 & i & i+1 \end{matrix} \\ \begin{matrix} \vdots \\ \vdots \\ \vdots \end{matrix} & \begin{matrix} \dots & q & 0 & p & \dots \\ \dots & & q & 0 & p & \dots \\ \dots & & & & & \dots \end{matrix} \end{matrix}$$

the dimension is infinite.

Note: Generally any matrix where all its elements are positive and the sum of elements in every row is equal to 1 is called "Markov matrix".

Example. Suppose a person's income per day is y where y is a non-negative

r.v. and the probability that $P(Y=i) = a_i$. It is clear that $\sum_{i=0}^{\infty} a_i = 1$,

$a_i \geq 0$. If X_n is the sum of the individual's income in the first n days, then

X_n is a Markov chain because by knowing his income in the first n days we

can obtain the person's income for the first $(n+1)$ days as follows. The TM for

this MC is:

$$P = \begin{matrix} & \begin{matrix} a_0 & a_1 & a_2 \end{matrix} \\ \begin{matrix} \vdots \\ \vdots \\ \vdots \end{matrix} & \begin{matrix} 0 & a_0 & a_1 & a_2 \\ 0 & & a_0 & a_1 & a_2 \\ \vdots & & & & \vdots \end{matrix} \end{matrix}$$

m-step Transition Matrix:

Using TM we can identify the relation between two successive states

another words, by knowing the state of the system at any stage we can

the probability distribution of the system states for the next stage.

that we want to see what is the relationship between the system

this stage and the state of the system at m stages or m time units

That is, If the state of the system at the stage n is $X_n = i$, what

probability of $X_{n+m} = j$

Definitions: A) $P_{ij}^{(m)}$ is the probability of the system's state transition

i to j in m -steps that is:

$$P_{ij}^{(m)} = P(X_m = j | X_0 = i)$$

B) $P^{(m)}$ is the m -step TM:

$$P^{(m)} = \begin{matrix} & \begin{matrix} \dots & \dots & \dots \end{matrix} \\ \begin{matrix} \vdots \\ \vdots \\ \vdots \end{matrix} & \begin{matrix} P_{11}^{(m)} & \dots & P_{1M}^{(m)} \\ \vdots & \ddots & \vdots \\ P_{M1}^{(m)} & \dots & P_{MM}^{(m)} \end{matrix} \end{matrix}$$

Theorem. For all i and j , and all k and k' we have the following

$$a) P_{ij}^{(k+k')} = \sum_{s=0}^{\infty} P_{is}^{(k)} P_{sj}^{(k')} \quad (\text{Chapman-Kolmogorov})$$

Example. For the previous example TM is:

$$P = \begin{matrix} & \begin{matrix} i-1 & i & i+1 \end{matrix} \\ \begin{matrix} \vdots \\ \vdots \\ \vdots \end{matrix} & \begin{matrix} \vdots & q & 0 & p & \vdots \\ \vdots & \vdots & q & 0 & p & \vdots \\ \vdots & \vdots & \vdots & \vdots & \vdots & \vdots \end{matrix} \end{matrix}$$

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m -step Transition Matrix:

Using TM we can identify the relation between two successive stages. In

another words, by knowing the state of the system at any stage we can identify

the probability distribution of the system states for the next stage. Assume

that we want to see what is the relationship between the system state at

this stage and the state of the system at m stages or m time unit later.

That is, If the state of the system at the stage n is $X_n = i$, what is the

probability of $X_{n+m} = j$

Definitions: A) $P_{ij}^{(m)}$ is the probability of the systems state transition from

i to j in m -steps that is:

$$P_{ij}^{(m)} = (X_m = j | X_0 = i)$$

B) $P^{(m)}$ is the m -step TM:

$$P^{(m)} = \begin{matrix} & \begin{matrix} P_{11}^{(m)} & \dots & P_{1M}^{(m)} \end{matrix} \\ \begin{matrix} \vdots \\ \vdots \\ \vdots \end{matrix} & \begin{matrix} \vdots & \dots & \vdots \\ \vdots & \dots & \vdots \\ \vdots & \dots & \vdots \end{matrix} \\ & \begin{matrix} P_{M1}^{(m)} & \dots & P_{MM}^{(m)} \end{matrix} \end{matrix}$$

Theorem. For all i and j , and all k and k' we have the following relationships:

$$a) P_{ij}^{(k+k')} = \sum_{s=0}^{\infty} P_{is}^{(k)} P_{sj}^{(k')} \quad (\text{Chapman-Kolmogorov})$$

$$b) P^{(m)} = \underbrace{P \cdot P \cdot \dots \cdot P}_m = P^m$$

Proof. Using the conditional probability we have:

$$P_{ij}^{(k+k')} = P(X_{k+k'}=j | X_0=i) = \sum_{s=0}^{\infty} P(X_{k+k'}=j | X_k=s, X_0=i) \cdot P(X_k=s | X_0=i)$$

Markov property

$$= \sum_{s=0}^{\infty} P_{sj}^{k'} \cdot P_{is}^k$$

We can also use $P^{(k+k')} = P^{(k)} \cdot P^{(k')} \quad (*)$

Since the relationship (*) is true with every value of k and k' , hence:

$$\begin{cases} P^{(m)} = P \cdot P^{(m-1)} \\ P^{(m-1)} = P \cdot P^{(m-2)} \\ \vdots \\ P^{(2)} = P \cdot P \end{cases} \Rightarrow P^{(m)} = P \cdot P \cdot \dots \cdot P = P^m$$

Example. Consider a MC with the following TM:

$$P = \begin{bmatrix} 0.75 & 0.25 & 0 \\ 0.25 & 0.5 & 0.25 \\ 0 & 0.75 & 0.25 \end{bmatrix}$$

obtain $P_{13}^{(2)}$ and $P_{31}^{(2)}$.

$$P^{(2)} = P \cdot P = \begin{bmatrix} 0.625 & 0.3125 & 0.0625 \\ 0.3125 & 0.5 & 0.1875 \\ 0.1875 & 0.5625 & 0.25 \end{bmatrix} \Rightarrow P_{13}^{(2)} = 0.0625, P_{31}^{(2)} = 0.1875$$

The second way:

$$P_{13}^{(2)} = P_{11}P_{13} + P_{12}P_{23} + P_{13}P_{33} = [P_{11} \ P_{12} \ P_{13}] \begin{bmatrix} P_{13} \\ P_{23} \\ P_{33} \end{bmatrix}$$

Obtaining the distribution of the system state for each state:

We may need to know the probability distribution of the system state

is $P(X_n=j)$ for all value of j and n . This probability is denoted by $\pi_j^{(n)}$

probability distribution of the system state at stage 0 is $P(X_0=i)$ the

conditional probability we have:

$$\pi_j^{(n)} = P(X_n=j) = \sum P(X_n=j | X_0=i) P(X_0=i) = \sum P_{ij}^{(n)} \pi_i^{(0)}$$

Or $\pi_j^{(n)} = \pi^{(0)} \times P^{(n)}$ (Matrix form)

$$[\pi_1^{(n)}, \pi_2^{(n)}, \dots, \pi_M^{(n)}] = [\pi_1^{(0)}, \pi_2^{(0)}, \dots, \pi_M^{(0)}] [P_{ij}^{(n)}]_{M \times M}$$

Where $\pi_i^{(0)}$ and $\pi_j^{(n)}$ are the vectors that their elements are $\pi_i^{(0)}$

Obtaining the probability of a path:

$$P(X_1=j, X_2=k | X_0=i) = P(X_2=k | X_1=j, X_0=i) \cdot P(X_1=j | X_0=i) = P_{ij} \cdot P_{jk}$$

Example. In the previous example find the following probabilities

$$A_1 = P(X_3=2 | X_0=1) = P_{12}^{(3)} = P \cdot P^{(2)} = 0.3594 \quad P^{(3)} = \begin{bmatrix} 0.5469 \\ 0.3594 \\ 0.2812 \end{bmatrix}$$

$$A_2 = P(X_3=2) = \sum_{i=1}^3 P(X_3=2 | X_0=i) P(X_0=i) = \frac{1}{3} (0.3594 + 0.4687 + 0.515)$$

$$A_3 = P(X_3=2, X_2=3, X_1=2 | X_0=1) = P_{12} \cdot P_{23} \cdot P_{32} = (0.25)(0.25)(0.75) = 0.046875$$

$$A_4 = P(X_3=2, X_2=3, X_1=2) = \sum_{i=1}^3 P(X_3=2, X_2=3, X_1=2 | X_0=i) P(X_0=i)$$

$$b) P^{(m)} = \underbrace{P \cdot P \cdot \dots \cdot P}_m = P^m$$

Proof. Using the conditional probability we have:

$$P_{ij}^{(k+k')} = P(X_{k+k'}=j | X_0=i) = \sum_{s=0}^{\infty} P(X_{k+k'}=j | X_k=s, X_0=i) \cdot P(X_k=s | X_0=i)$$

Markov property

$$= \sum P_{sj}^{k'} \cdot P_{is}^k$$

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Example. Consider a MC with the following TM:

$$P = \begin{bmatrix} 0.75 & 0.25 & 0 \\ 0.25 & 0.5 & 0.25 \\ 0 & 0.75 & 0.25 \end{bmatrix}$$

obtain $P_{13}^{(2)}$ and $P_{31}^{(2)}$.

$$P^{(2)} = P \cdot P = \begin{bmatrix} 0.625 & 0.3125 & 0.0625 \\ 0.3125 & 0.5 & 0.1875 \\ 0.1875 & 0.5625 & 0.25 \end{bmatrix} \Rightarrow P_{13}^{(2)} = 0.0625, P_{31}^{(2)} = 0.1875$$

The second way:

$$P_{13}^{(2)} = P_{11}P_{13} + P_{12}P_{23} + P_{13}P_{33} = \begin{bmatrix} P_{11} & P_{12} & P_{13} \end{bmatrix} \begin{bmatrix} P_{13} \\ P_{23} \\ P_{33} \end{bmatrix}$$

Obtaining the distribution of the system state for each state:

We may need to know the probability distribution of the system state (n). That is $P(X_n=j)$ for all value of j and n. This probability is denoted by $\pi_j^{(n)}$. If the probability distribution of the system state at stage 0 is $P(X_0=i)$ then using conditional probability we have:

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$$[\pi_1^{(n)}, \pi_2^{(n)}, \dots, \pi_M^{(n)}] = [\pi_1^{(0)}, \pi_2^{(0)}, \dots, \pi_M^{(0)}] [P_{ij}^{(n)}]_{M \times M}$$

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$$A_3 = P(X_3=2, X_2=3, X_1=2 | X_0=1) = P_{12} \cdot P_{23} \cdot P_{32} = (0.25)(0.25)(0.75) = 3/64$$

$$A_4 = P(X_3=2, X_2=3, X_1=2) = \sum_{i=1}^3 P(X_3=2, X_2=3, X_1=2 | X_0=i) P(X_0=i)$$

$$= \frac{1}{3} \left(\sum P(x_3=2, x_2=3, x_1=2 | x_0=i) \right) = \frac{1}{3} \sum_{i=1}^3 P_{i2} P_{23} P_{32} = 6/64$$

Classification of states:

The aim of classifying the system states is to study the limiting probabilities.

Definitions:

1) The state j is accessible from state i , if there is a positive probability that the system can reach j from i in a number of steps or time units.

That is, j is accessible from i if for some n , $P_{ij}^{(n)} > 0$. ($i \rightarrow j$)

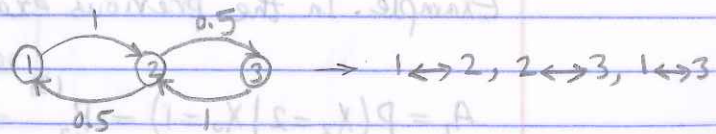
2) If i is accessible from j and j is also accessible from i , then we

say that the two states i and j communicate, and denote with $(i \leftrightarrow j)$
double arrow

It is clear that $P_{ii}^{(0)} = 1$, which implies that each state communicate with itself. ($i \leftrightarrow i$)

Example. Consider a MC with the TM.

$$P = \begin{bmatrix} 0 & 1 & 0 \\ 0.5 & 0 & 0.5 \\ 0 & 1 & 0 \end{bmatrix}$$



3) A) The set of all states that communicate to each other is called a "class".

B) If the system contains only one class, it is called "irreducible".

C) The set of the states are called "closed", if there is no way of reaching

from any state in the set to any state out of the set. That is, $P_{ij}^{(n)}$

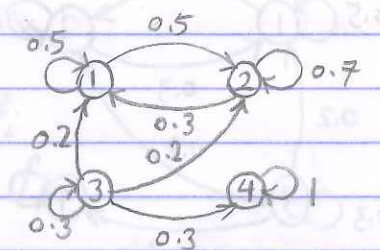
all n , $i \in \text{set}$, $j \notin \text{set}$.

D) If a single state forms a closed set, then it is called an "absorbing" state like black

That is $P_{ii} = 1$

Example.

$$P = \begin{bmatrix} 0.5 & 0.5 & 0 & 0 \\ 0.3 & 0.7 & 0 & 0 \\ 0.2 & 0.2 & 0.3 & 0.3 \\ 0 & 0 & 0 & 1 \end{bmatrix}$$



$\{1, 2\}$, $\{4\}$ are closed classes.

$\{3\}$ is not closed.

There are 3 classes $\{1, 2\}$, $\{4\}$, $\{3\}$ where $\{4\}$ is an absorbing state

Note: An irreducible MC is a closed set of states where non of its of states can form a closed set.

Theorem. If $i \leftrightarrow j$ and $j \leftrightarrow k$, then $i \leftrightarrow k$.

Proof. Since $i \leftrightarrow j$, then there is some n and n' such that $P_{ij}^{(n)} > 0$,

similarly $\exists m, m' > 0$ so that $P_{jk}^{(m)} > 0$ and $P_{kj}^{(m')} > 0$, hence,

$$P_{ik}^{(n+m)} = \sum P_{ij}^{(n)} P_{jk}^{(m)} > P_{ij}^{(n)} P_{jk}^{(m)} > 0 \Rightarrow i \rightarrow k$$

Similarly, it can be shown that $k \rightarrow i$.

$$= \frac{1}{3} \left(\sum P(X_3=2, X_2=3, X_1=2 | X_0=i) \right) = \frac{1}{3} \sum_{i=1}^3 P_{i2} P_{23} P_{32} = 6/64$$

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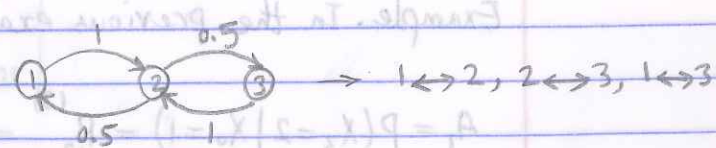
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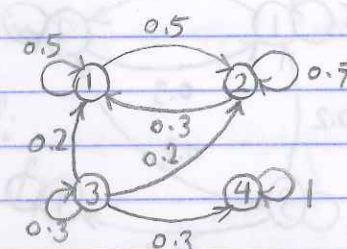
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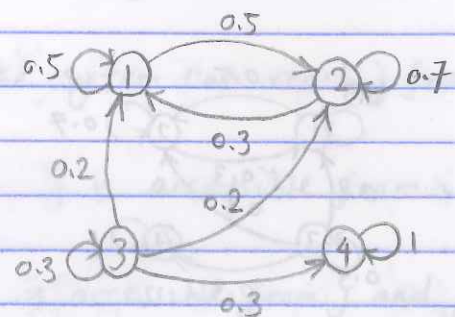
Similarly $\exists m, m' > 0$ so that $P_{jk}^{(m)} > 0$ and $P_{kj}^{(m')} > 0$, hence,

$$P_{ik}^{(n+m)} = \sum P_{ij}^{(n)} P_{jk}^{(m)} > P_{ij}^{(n)} P_{jk}^{(m)} > 0 \implies i \rightarrow k$$

Similarly, it can be shown that $k \rightarrow i$.

Definition. Suppose that the state of the system is i , denote the probability that the system returns to i at some time with f_i . If $f_i = 1$, then the state i is called "recurrent", otherwise, if $f_i < 1$, then it is called "transient", if starts from i .

Example.



$$f_1 = \sum_{n=1}^{\infty} f_1^{(n)} = f_1^{(1)} + f_1^{(2)} + \dots$$

$$= 0.5 + 0.5 \times 0.3 + 0.5 \times 0.7 \times 0.3 + \dots$$

$$= 0.5 + 0.5 \times 0.3 + 0.5 \times 0.7 \times 0.3 + \dots$$

$$+ 0.5 \times (0.7)^2 \times 0.3 + \dots$$

$$= 0.5 + (0.5 \times 0.3) [1 + 0.7 + (0.7)^2 + \dots] = 0.5 + (0.5 \times 0.3) \frac{1}{1-0.7} = 1 \text{ so state 1 is recurrent.}$$

$$f_2 = \sum_{n=1}^{\infty} f_2^{(n)} = 1 \rightarrow \text{state 2 is recurrent.}$$

$$f_3 = f_3^{(1)} + f_3^{(2)} + \dots = 0.3 + 0 + 0 + \dots = 0.3 \rightarrow \text{state 3 is transient.}$$

The expected number of visits:

Based on the definition of f_i , if the state i is recurrent and the system enters this state, it will surely return to i at some time in the future.

Hence, the process starts from i again and again, so there will be some other time that the process will surely visit state i , and so on. Therefore,

the number of visits to state i is infinite. However, if i is transient starting from i , there is a probability f_i that the system will return at some times and $(1-f_i)$ that the system will never come back any the probability that the system will return to i in n stages later never return anymore is $f_i^n (1-f_i)$, which is a geometric distribution expected number of visits, $E(N)$ is

$$E(N) = \frac{f_i}{1-f_i}$$

which is finite.

Theorem. In a MC if for a state i , $E(N) = \sum_{n=1}^{\infty} P_{ii}^{(n)} = \infty$, then i is recurrent, otherwise $\sum_{n=1}^{\infty} P_{ii}^{(n)} < \infty$, then i is transient.

Proof. $E[R_{ii}^{(n)}] = 1 \times P_{ii}^{(n)} + 0 \times (1-P_{ii}^{(n)}) = P_{ii}^{(n)}$
 $R_{ii}^{(n)} = \begin{cases} 1, & \text{if after } n \text{ time units the system visits } i. \\ 0, & \text{o.w.} \end{cases}$

$$E(N) = E(R_{ii}) = \sum_{n=1}^{\infty} E(R_{ii}^{(n)}) = \sum_{n=1}^{\infty} P_{ii}^{(n)}$$

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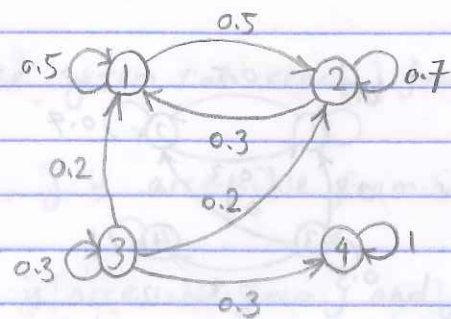
$$P_{33}^{(1)} = 0.3$$

$$P_{33}^{(2)} = P_{31}P_{13} + P_{32}P_{23} + P_{33}P_{33} + P_{34}P_{43} = 0.3^2$$

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Theorem. In a MC with a finite number of states, all st cannot be transient.

Proof. Assume that the number of states which is $M < \infty$ and all of them are transient. Suppose we are in state 1, then after some finite time, $t_1 > 0$, the system will never return to state 1 again. Similarly, after some time, $t_2 > 0$, the system will not return to state 2 and so on. So, after some time the system will not return to any state which is impossible.

Theorem. If $i \leftrightarrow j$ and i is recurrent, then j is also recurrent.

Proof. As $i \leftrightarrow j$, then $\exists m, m' > 0$ such that $P_{ij}^{(m)} > 0, P_{ji}^{(m')} > 0$, Hence, for $n \geq m+m'$, using C-K, we have

$$P_{jj}^{(n)} \geq P_{ji}^{(m)} \cdot P_{ij}^{(n-m-m')} \cdot P_{ii}^{(m')} \quad ; \quad n \geq m+m'$$

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Theorem. In an irreducible MC with finite number of states, all states are recurrent.

Proof. Based on the last two theorems all states should be either or transient. In addition, we know that in a MC with finite number of states all states cannot be transient. Therefore the proof follows.

Definition. The average return time to state i is defined as the time that the system visits i for the first time after leaving it defined by $M_i = \sum_{n=1}^{\infty} n f_i^{(n)}$. Based on this definition:

- A) State i is called "positive recurrent", if $M_i < \infty$.
- B) State i is called "Null recurrent", if $M_i = \infty$.

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Definition. If the system starts from state i and only in the stages $d, 2d,$

3d, ... returns to i , then we say that state i has a period d . Hence,

for all integer valuation except for $n=d, 2d, 3d, \dots$ we have $P_{ii}^{(n)} = 0$.

As a special case, if $d=1$, then the state is called "aperiodic".

The limiting probabilities in a Markov chain:

One of the properties of a MC is that under certain conditions, the state

of the system in long run is independent of the initial state that the

system starts from. For example, Consider $P_{ik}^{(m)}$ and $P_{jk}^{(m)}$. These two

probabilities are different from each other. Another words, the

probability that the systems goes to k from i in m -steps is different from

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the system is in state k is a fixed number. We denote this limiting

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Similarly, it is clear that when the system's long run movement is independent

of the initial state, the following also holds:

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Example. consider a MC with the following TM. what is the

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$$P^{(2)} = \begin{bmatrix} 0.52 & 0.48 \\ 0.36 & 0.64 \end{bmatrix}, P^{(4)} = \begin{bmatrix} 0.4432 & 0.5568 \\ 0.4172 & 0.5824 \end{bmatrix}, P^{(8)} = \begin{bmatrix} 0.4289 & 0.5711 \\ 0.4283 & 0.5717 \end{bmatrix}$$

Theorem. Consider an irreducible MC with aperiodic states, then

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Proof. we know that $\pi^{(m)} = \pi^{(m-1)} \cdot P$

$$\pi^{(m)} = \pi^{(0)} P^m = \pi^{(0)} P^{m-1} \cdot P \Rightarrow \lim_{m \rightarrow \infty} \pi^{(m)} = \lim_{m \rightarrow \infty} \pi^{(m-1)} \cdot P \Rightarrow \pi = \pi P$$

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If the states are either transient or null recurrent, then for all j , $\pi_j = 0$.

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Example. $P = \begin{bmatrix} 0.2 & 0.8 \\ 0.6 & 0.4 \end{bmatrix}$

We first check the conditions of existence of limiting probabilities.

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$$\begin{cases} \pi_1 = 0.2\pi_1 + 0.6\pi_2 \\ \pi_2 = 0.8\pi_1 + 0.4\pi_2 \\ \pi_1 + \pi_2 = 1 \end{cases} \Rightarrow \pi_1 = 0.5714, \pi_2 = 0.4286$$

Note: Always we have m unknowns and $m+1$ equalities. So, at most there is a unique solution.
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Note: π_1 & π_2 are both positive, because all the states are positive recurrent.

Limiting probabilities in MC with period d :

Recall that if at the starting time the system's state is j , then it only can return to j at steps $d, 2d, 3d, \dots$. However, as n goes to infinity, the value

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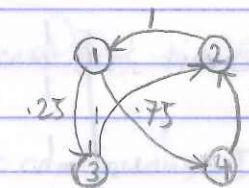
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Note: The important point in this theorem is that the sum of the probabilities is d instead of 1. The reason is that in the stage m the system goes to a certain number of states. Hence, $\sum \pi_i = 1$ in all states i that the system can indeed go to at the time $n=md$. the overall sum of all probabilities for all states would be $\sum_i P_i =$

Example.

$$P = \begin{bmatrix} 0 & 0 & 0.25 & 0.75 \\ 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 1 & 0 & 0 \end{bmatrix}$$



the only class is $\{1, 2, 3, 4\}$ and it is irreducible.

$$\begin{cases} P_{11}^{(1)} = 0 \\ P_{11}^{(2)} = 0 \\ P_{11}^{(3)} > 0 \end{cases} \rightarrow d=1 \quad \left. \begin{cases} \pi_1 = 1 \\ \pi_2 = 1 \\ \pi_3 = 0.25 \\ \pi_4 = 0.75 \end{cases} \right\} \rightarrow \sum \pi_i = 3$$

In this example $d=3$ and the MC is irreducible. Assume that at the beginning system is in state 2. Then it goes to 1 with prob. 1, then with prob. $\frac{1}{4}$

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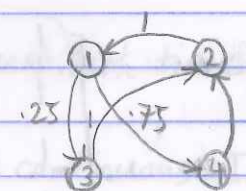
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In this example $d=3$ and the MC is irreducible. Assume that at the beginning, the

system is in state 2. Then it goes to 1 with prob. 1, then with prob. $\frac{1}{4}$ or $\frac{3}{4}$ it

goes to either state 3 or state 4. In step 4 (time 4), it goes back to 2 with prob. 1. Hence, $\pi_1 = 1$, because the system at time 2, 5, 8, ... reaches to 1 with prob. 1 and at other times 1 cannot be accessed. Similarly, $\pi_2 = 1$, $\pi_3 = 0.25$, $\pi_4 = 0.75$.

The limiting matrices for P can be written as:

$$\lim_{m \rightarrow \infty} P^{(3m)} = \begin{bmatrix} 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 0 & 1/4 & 3/4 \\ 0 & 0 & 1/4 & 3/4 \end{bmatrix}, \quad \lim_{m \rightarrow \infty} P^{(3m+1)} = \begin{bmatrix} 0 & 0 & 1/4 & 3/4 \\ 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 1 & 0 & 0 \end{bmatrix}$$

$$\lim_{m \rightarrow \infty} P^{(3m+2)} = \begin{bmatrix} 0 & 1 & 0 & 0 \\ 0 & 0 & 1/4 & 3/4 \\ 1 & 0 & 0 & 0 \\ 1 & 0 & 0 & 0 \end{bmatrix}$$

If we add them together so:

$$\begin{bmatrix} 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \end{bmatrix}$$

Theorem. In an irreducible MC

$$\pi_j = \frac{d}{M_j} \quad \text{and} \quad M_j = \sum_{n=1}^{\infty} n f_j^{(n)}$$

→ The average return time to j

Example.

$$M_1 = M_2 = \frac{d}{\pi_1} = \frac{d}{\pi_2} = \frac{3}{1} = 3$$

$$M_3 = \frac{d}{\pi_3} = \frac{3}{0.25} = 12, \quad M_4 = \frac{3}{0.75} = 4$$

Proof. By conditioning

$$M_i = E[T_i] = \sum E[T_i | \text{very first outcome}] \cdot P(\text{very first outcome})$$

$$= \pi_i \cdot d + (1 - \pi_i)(d + M_i) \Rightarrow M_i = \frac{d}{\pi_i}$$

The other way

$$M_i = \pi_i d + (1 - \pi_i) \pi_i (2d) + (1 - \pi_i)^2 \pi_i (3d) + \dots = d \sum_{n=1}^{\infty} n (1 - \pi_i)^{n-1}$$

Geometric d
so $E = \frac{1}{\pi_i}$

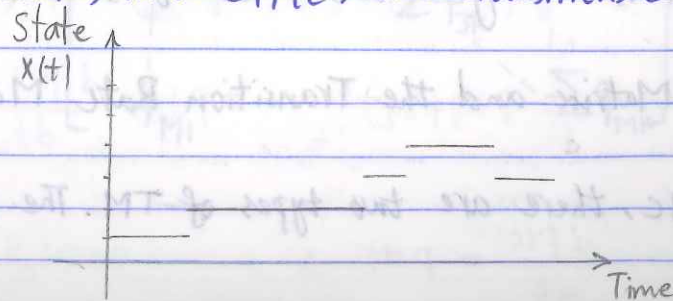
Limiting probabilities in non-irreducible MC:

If the system is not irreducible, then each class of the MC can play the role of an irreducible MC, and for any transient states j , $\pi_j = 0$.

Continuous time Markov chain:

As mentioned before in a Markov process both time and the state of the system $X(t)$, can be either discrete or continuous. In a MC both t and $X(t)$ are discrete. In CTMC, t is continuous but $X(t)$ is still discrete.

we assume that the state transition takes place at the end of each time or stage, however, in a CTMC, the transitions can take place at any time.



goes to either state 3 or state 4. I step 4 (time 4), it goes back to 2 with prob. 1. Hence, $\pi_1 = 1$, because the system at time 2, 5, 8, ... reaches to 1 with prob 1 and at other times 1 cannot be accessed. Similarly, $\pi_2 = 1$, $\pi_3 = 0.25$, $\pi_4 = 0.75$.

The limiting matrices for P can be written as:

$$\lim_{m \rightarrow \infty} P^{(3m)} = \begin{bmatrix} 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 0 & 1/4 & 3/4 \\ 0 & 0 & 1/4 & 3/4 \end{bmatrix}, \quad \lim_{m \rightarrow \infty} P^{(3m+1)} = \begin{bmatrix} 0 & 0 & 1/4 & 3/4 \\ 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 1 & 0 & 0 \end{bmatrix}$$

$$\lim_{m \rightarrow \infty} P^{(3m+2)} = \begin{bmatrix} 0 & 1 & 0 & 0 \\ 0 & 0 & 1/4 & 3/4 \\ 1 & 0 & 0 & 0 \\ 1 & 0 & 0 & 0 \end{bmatrix}$$

If we add them together so:

$$\begin{bmatrix} 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \\ 1 & 1 & 1/4 & 3/4 \end{bmatrix}^d$$

Theorem. In an irreducible MC

$$\pi_j = \frac{d}{M_j} \quad \text{and} \quad M_j = \sum_{n=1}^{\infty} n f_j^{(n)}$$

→ The average return time to j

Example.

$$M_1 = M_2 = \frac{d}{\pi_1} = \frac{d}{\pi_2} = \frac{3}{1} = 3$$

$$M_3 = \frac{d}{\pi_3} = \frac{3}{0.25} = 12, \quad M_4 = \frac{3}{0.75} = 4$$

Proof. By conditioning

$$M_i = E[T_i] = \sum E[T_i | \text{very first outcome}] \cdot P(\text{very first outcome})$$

$$= \pi_i \cdot d + (1 - \pi_i)(d + M_i) \Rightarrow M_i = \frac{d}{\pi_i}$$

The other way

$$M_i = \pi_i d + (1 - \pi_i) \pi_i (2d) + (1 - \pi_i)^2 \pi_i (3d) + \dots = d \sum_{n=1}^{\infty} n (1 - \pi_i)^{n-1} = \frac{d}{\pi_i}$$

Geometric distribution
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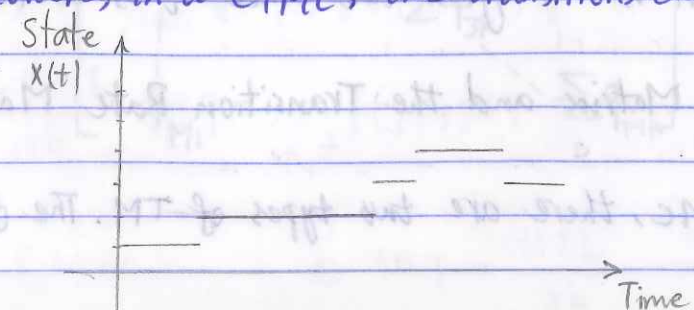
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or stage, however, in a CTMC, the transitions can take place at any time.



Example. Each Poisson process is a CTMC. Because of the independent increment, the number of events in the time interval $[s, s+t)$ is independent of the number of customers have arrived up to time s .

$$P_{ij}(t) = \begin{cases} P(\text{the \# of customers during } t \text{ time units} = j-i) = \frac{e^{-\lambda t} (\lambda t)^{j-i}}{(j-i)!} & j \geq i \\ 0 & j < i \end{cases}$$

The distribution of the stopping time in a given state:

Once a system reaches to a state, it may stay at that state for some time and then makes transition to other states. If T_i is the amount of time that the system remains in state i , then T_i would have an exponential distribution.

Proof. Assume that at time zero the system has entered the state i and has remained in that state by the time s . Since the process is

Markov, the future movement of the process is independent of the past.

Hence, $P(T_i > t+s | T_i > s) = P(T_i > t)$ which in the case that the T_i distribution is memoryless and since T_i is continuous, so $T_i \sim \text{Exp}$.

Transition Matrix and the Transition Rate Matrix:

In a CTMC, there are two types of TM. The first which we show it, is

$P(t)$, which is similar to DTMC. Each elements of this matrix is the probability of going from state i to j during t time interval. A specific case of $P(t)$ is $P(0)$:

$$P_{ii}(0) = 1, \quad P_{ij}(0) = 0$$

So, $P(0) = I$ (identical matrix).

The second matrix is called transition rate matrix, which we denote by Q . Each element of Q , q_{ij} , is defined as:

$$q_{ij} = \lim_{t \rightarrow 0} \frac{P_{ij}(t) - \delta_{ij}}{t} = \frac{d}{dt} P_{ij}(t), \quad i \neq j$$

$$q_{ii} = -\sum_{j \neq i} q_{ij} = -\frac{d}{dt} P_{ii}(t)$$

Proof.

$$q_{ii} = -\sum_{j \neq i} q_{ij} = -\sum_{j \neq i} \frac{d}{dt} P_{ij}(t) = \frac{d}{dt} (-1 + P_{ii}(t)) = \frac{d}{dt} P_{ii}(t)$$

$$Q = \begin{bmatrix} -\sum_{k=1}^M q_{1k} & q_{12} & q_{13} & \dots & q_{1M} \\ q_{21} & -\sum_{k=2}^M q_{2k} & q_{23} & \dots & q_{2M} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ q_{M1} & \dots & \dots & \dots & -\sum_{k=1}^{M-1} q_{Mk} \end{bmatrix}$$

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Example. Find $P_{ij}(t)$ and q_{ij} in the Poisson process.

$$P_{ij} = \begin{cases} \lambda t + o(t) & , j = i+1 \\ o(t) & , j > i+1 \\ 0 & , j < i \end{cases} \Rightarrow q_{ij} = \begin{cases} \lim_{t \rightarrow 0} \frac{o(t)}{t} = 0 & , j \neq i+1 \\ \lim_{t \rightarrow 0} \frac{\lambda t + o(t)}{t} = \lambda & , j = i+1 \\ -\lambda & , i = j \end{cases}$$

Obtaining the parameter of distribution of T_i :

$T_i \sim \text{Exp}(\cdot)$. The parameter is the rate of staying at state i which is

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So,

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C-K equation:

$$P_{ij}(t_1+t_2) = \sum_k P_{ik}(t_1) \cdot P_{kj}(t_2)$$

Kolmogorov Backward and Forward Equations:

$Q = \frac{d}{dt} P(t)$. We can obtain Q from P by this relation. But, in practice

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$$P(t_1+t_2) = P(t_1) \cdot P(t_2) \quad (\text{Matrix form})$$

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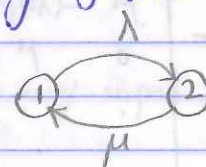
Example. Consider a machine which either work or out of fun

operating time is exponential distribution with parameter λ and

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$$Q = \begin{bmatrix} -\lambda & \lambda \\ \mu & -\mu \end{bmatrix}$$



$$\begin{bmatrix} \frac{dP_{11}(t)}{dt} & \frac{dP_{12}(t)}{dt} \\ \frac{dP_{21}(t)}{dt} & \frac{dP_{22}(t)}{dt} \end{bmatrix} = \begin{bmatrix} -\lambda & \lambda \\ \mu & -\mu \end{bmatrix} \begin{bmatrix} P_{11}(t) & P_{12}(t) \\ P_{21}(t) & P_{22}(t) \end{bmatrix}$$

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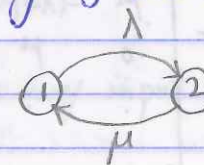
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$$\frac{dP_{ii}(t)}{dt} = -(\lambda + \mu)P_{ii}(t) + \mu \Rightarrow e^{(\lambda + \mu)t} \left(\frac{dP_{ii}(t)}{dt} + (\lambda + \mu)P_{ii}(t) \right) = \mu e^{(\lambda + \mu)t}$$

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Transforming CTMC to DTMC:

$$\begin{cases} P_{ij} = 0 & ; i=j \\ P_{ij} = \frac{-1}{q_{ii}} q_{ij} & ; i \neq j \end{cases}$$

Example.

$$Q = \begin{bmatrix} -\lambda & \lambda & 0 & 0 \\ \mu & -(\lambda + \mu) & \lambda & 0 \\ 0 & \mu & -(\lambda + \mu) & \lambda \\ \vdots & \vdots & \vdots & \vdots \end{bmatrix}$$

$$P = \begin{bmatrix} 0 & 1 & 0 & 0 & \dots \\ \frac{\mu}{\lambda + \mu} & 0 & \frac{\lambda}{\lambda + \mu} & 0 & \dots \\ 0 & \frac{\mu}{\lambda + \mu} & 0 & \frac{\lambda}{\lambda + \mu} & \dots \\ \vdots & \vdots & \vdots & \vdots & \ddots \end{bmatrix}$$

Limiting probabilities in CTMC:

Theorem. If the system is irreducible, then the $\lim_{t \rightarrow \infty} P_{ij}(t)$ converge

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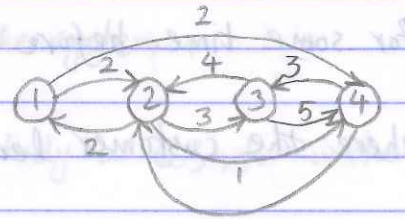
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* A CTMC is "Ergodic" if it is irreducible and positive recurrent.

Example.

$$Q = \begin{bmatrix} -4 & 2 & 0 & 2 \\ 2 & -6 & 3 & 1 \\ 0 & 4 & -9 & 5 \\ 0 & 3 & 3 & -6 \end{bmatrix}$$



This is irreducible and positive recurrent, so the limiting prob. exist.

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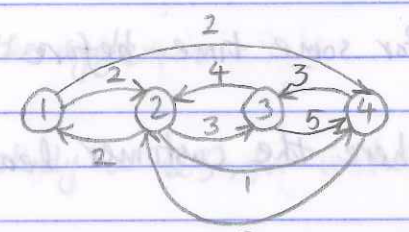
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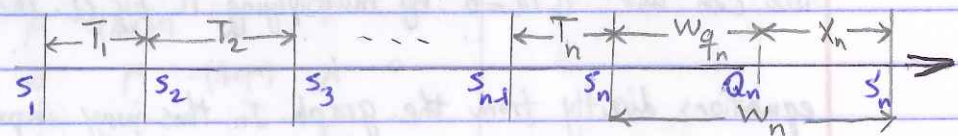
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The general framework of queuing systems:

Assume that the first customer arrives at s_1 , the second at $s_2, \dots, n^{\text{th}}$ at s_n and the time interval of the arrival of customer n and $n-1$ is T_n .

A customer, for instance n , after arriving at the system may have to wait for some time before his service starts at Q_n and will finish at s'_n where the customer leaves the system. The waiting time of this customer in the queue is w_{q_n} , his sojourn time (the waiting time in the system) is w_n and his service time is x_n .



Then we can write these relationships:

$$\begin{cases} w_{q_n} = Q_n - s_n \\ w_n = s'_n - s_n \\ x_n = s'_n - Q_n \\ w_n = w_{q_n} + x_n \end{cases}$$

Let us denote the number of customers arriving at the system by the time t with $X(t)$ and the number of customers leaving by time t by $X'(t)$, then

$$X(t) = \{n : s_n \leq t, s_{n+1} > t\}$$

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$$N(t) = X(t) - X'(t)$$

Where $N(t)$ is the number of customers in the system at time t .

Transient and stationary state of the system:

The major criteria that we use to study a QS, for instance, the number of customers in the queue, the sojourn time, the waiting time in the system,

often have stochastic nature and hence we focus on their average values.

However, these average quantities are functions of time themselves.

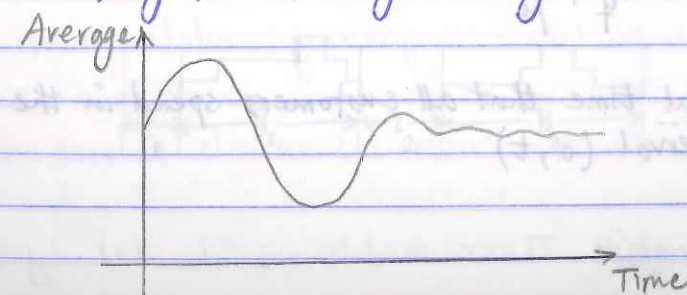
In many systems as time surpasses a certain value, these average values

converge to some fixed value which are independent of time and initial conditions of the system.

For instance, if a bank at the end of a day may have many customers, then the average number of customers

in the system is high, however as time passes, this average number

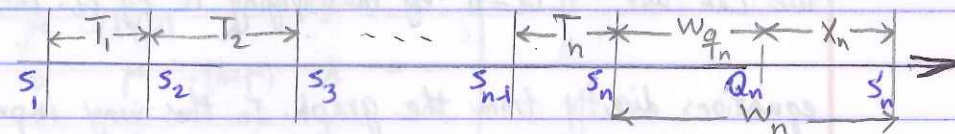
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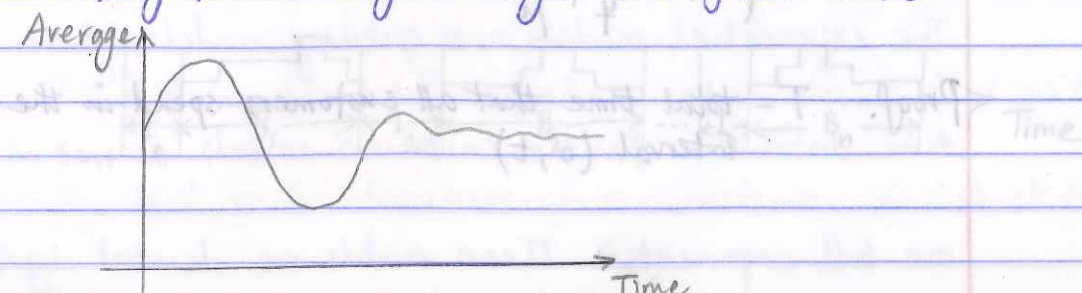
$$X'(t) = \{n : s'_n \leq t, s'_{n+1} > t\}$$

$$N(t) = X(t) - X'(t)$$

Where $N(t)$ is the number of customers in the system at time t .

Transient and stationary state of the system:

The major criteria that we use to study a QS, for instance, the # of customers in the queue, the sojourn time, the waiting time in the queue, ... often have stochastic nature and hence we focus on their average value. However, these average quantities are functions of time themselves. In many systems as time surpasses a certain value, these average quantities converge to some fixed value which are independent of time and the initial conditions of the system. For instance, if a bank at the beginning of a day may have many customers, then the average number of customers in the system is high, however as time passes, this average may reduce and in the long-run it may converge to a fixed value.



we define the transient period as the time interval that the average of the system's performance criteria changes frequently. The stationary period is the time interval after which these quantities become independent of time and the initial conditions of the system.

The relationship between the performance criteria in the system:

The major criteria for studying a QS in the long-run are:

$$L = \lim_{t \rightarrow \infty} \underbrace{E[N(t)]}_{L(t)}$$

$$W = \lim_{t \rightarrow \infty} \underbrace{E[W_t(N(t))]}_{\text{Sojourn time}} = \lim_{t \rightarrow \infty} E \left\{ \begin{array}{l} \text{a customer waiting time in the} \\ \text{system at time } t \end{array} \right\}$$

$$W_q = \lim_{t \rightarrow \infty} \underbrace{E[W_{q,t}(N(t))]}_{\text{waiting time}}$$

$$\pi_n = \lim_{t \rightarrow \infty} P_n(t) = \lim_{t \rightarrow \infty} P(\text{n customers in the system at time } t)$$

Little's Law:

$$\begin{cases} L = \lambda W \\ L_q = \lambda W_q \\ W = W_q + \frac{1}{\mu} \end{cases}$$

Proof. T = total time that all customers spend in the system in the interval $(0, t)$

$$\begin{cases} T = W_t \cdot X(t) \\ T = L_t \cdot t \end{cases} \Rightarrow W_t \cdot X(t) = L_t \cdot t \Rightarrow L_t = \frac{X(t)}{t} \cdot W_t$$

by taking the limit $L = \lambda \cdot W$

The relationship between L and π_n :

$$L = \sum_{n=0}^{\infty} n \pi_n$$

Obtaining L by z-transform:

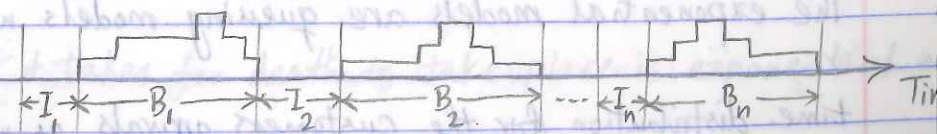
$$P(z) = \sum_{n=0}^{\infty} \pi_n z^n \Rightarrow L = \left. \frac{dP(z)}{dz} \right|_{z=1}$$

Similarly,

$$L_q = \sum_{n=0}^{\infty} n P\{n \text{ customers in the queue}\} = \sum_{n=m}^{\infty} (n-m) \pi_n \rightarrow \text{the \# of serve}$$

Idle and Busy period in a queuing system:

Any queuing system can be idle or inactive for some time. The idle period starts from the time the last customer departs the system and continues until a new customer arrives at the system. Then the busy period starts and continues until the system becomes fully empty again.



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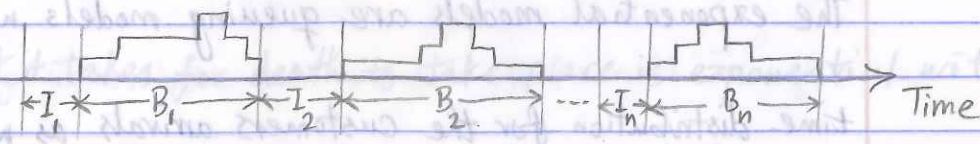
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↳ the # of servers

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It is clear that idle and busy period are r.v.s. Assume that P_b is the percentage of time that the system is busy, then

$$P_b = \lim_{n \rightarrow \infty} \frac{(B_1 + B_2 + \dots + B_n)}{(B_1 + B_2 + \dots + B_n) + (I_1 + I_2 + \dots + I_n)} = \lim_{n \rightarrow \infty} \frac{\frac{\sum B_i}{n}}{\frac{\sum B_i}{n} + \frac{\sum I_i}{n}}$$

However, by strong law of large numbers we know that:

$$P\left(\lim_{n \rightarrow \infty} \frac{\sum B_i}{n} = E(B)\right) = 1$$

Hence,

$$P_b = \frac{E(B)}{E(B) + E(I)}$$

Utilization Factor:

$\rho = \frac{\text{the average demand rate for receiving the service}}{\text{the average service rate}}$

$$= \frac{\lambda \text{ (demand rate (arrival rate))}}{m \cdot \mu \text{ (service rate)}}$$

of servers

We assume that $\rho < 1$, if $\rho > 1$ then the system will explode.

Exponential models of QS:

The exponential models are queuing models where the inter-arrival time distribution for the customers arrivals as well as the service process are both exponential. These models are denoted by M/M/...

Birth-Death process:

Consider a population where its size at each moment can increase (birth) or decrease (death). In a queuing system, the customer the system play the role of population. In a B-D process arrival of a new customer is called a birth and departure of a customer receive the service is called a death. There are 2 assumption a B-D process.

Assumption 1) Consider a moment where the system's population is n . The time that it takes for a new birth to take place (a new customer arrives) is a r.v. with exponential distribution with parameter λ_n . In other words, the prob. of arrival of a new customer at the system in a short time Δt is $\lambda_n \Delta t$ and the prob. that more than one customer arriving is $o(\Delta t)$. The arrival rate (or the birth rate) may depend on the size of the population, but it is independent of time.

Assumption 2) Consider a system with population n (at a certain moment). The time that it takes for death to take place is exponential with parameter μ_n , that is the departure of one customer in a short time Δt is $\mu_n \Delta t$ and the prob. that more than one customer departing is $o(\Delta t)$.

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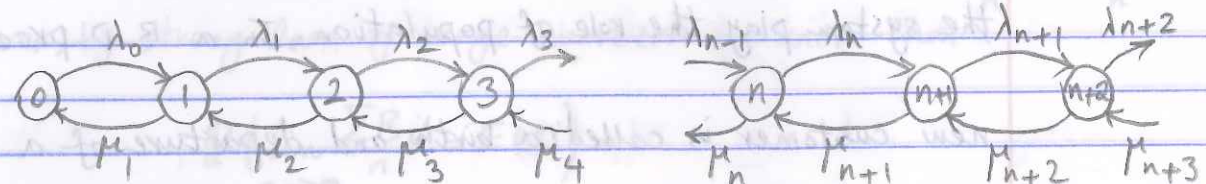
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Birth-Death process as MC:



$$\begin{cases} \lambda_0 \pi_0 = \mu_1 \pi_1 \\ (\lambda_n + \mu_n) \pi_n = \lambda_{n-1} \pi_{n-1} + \mu_{n+1} \pi_{n+1} \end{cases}$$

$$\pi_1 = \frac{\lambda_0}{\mu_1} \pi_0$$

$$\pi_2 = \left(\frac{\lambda_0}{\mu_1} \right) \left(\frac{\lambda_1}{\mu_2} \right) \pi_0$$

$$\pi_n = \frac{\lambda_0 \lambda_1 \dots \lambda_{n-1}}{\mu_1 \mu_2 \dots \mu_n} \pi_0 \Rightarrow \pi_n = C_n \pi_0 \quad ; n=1, 2, \dots$$

$$\sum_{n=0}^{\infty} \pi_n = 1$$

$$\Rightarrow \pi_0 \left(1 + \sum_{n=1}^{\infty} C_n \right) = 1 \Rightarrow \pi_0 = \frac{1}{1 + \sum_{n=1}^{\infty} C_n}, \quad C_n = \frac{\prod_{i=1}^n \lambda_i}{\prod_{i=1}^n \mu_i}$$

The stability condition:

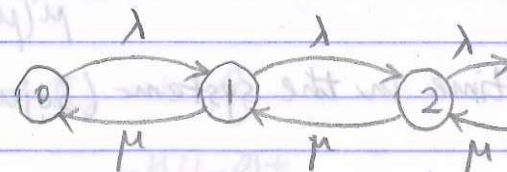
$\sum_{n=1}^{\infty} C_n$ must be convergent. Suppose that $\sum_{n=1}^{\infty} C_n$ is not convergent, then

$\pi_0 = 0$. Hence, $\pi_n = 0$ for any real value of n . That means that

the system with prob. 1 has infinite number of customers.

Special cases of B-D process:

1. M/M/1 model:



$$\begin{cases} C_n = \left(\frac{\lambda}{\mu} \right)^n = \rho^n \\ \pi_0 = \left[1 + \sum_{n=1}^{\infty} \rho^n \right]^{-1} = \left[1 + \frac{\rho}{1-\rho} \right]^{-1} = \left[\frac{1}{1-\rho} \right]^{-1} = 1-\rho \\ \pi^n = \rho^n (1-\rho) \end{cases}$$

Example. Consider a library such that:

The arrival rate of the members = $\lambda = 10$ members/hour

The service time of each member = $\frac{1}{\mu} = 5$ mins $\Rightarrow \mu = 12$ /hr

A) What is the percentage of idle time?

B) What is the prob. that 3 members wait in the queue?

A) $\pi_0 = 1 - \rho = 1 - \frac{10}{12} = \frac{1}{6}$ Note: Busy time P_b
idle time π_0

B) $\pi_4 = \rho^4 (1-\rho) = \left(\frac{5}{6} \right)^4 \left(\frac{1}{6} \right) = 0.08$

The average number of customers in the system:

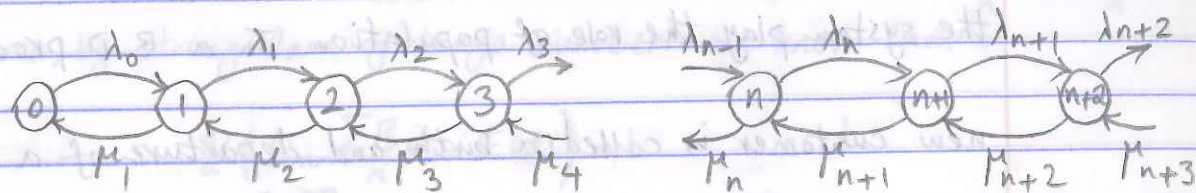
$$L = \sum_{n=0}^{\infty} n \pi_n = \sum_{n=0}^{\infty} n \rho^n (1-\rho) = (1-\rho) \rho \sum_{n=0}^{\infty} n \rho^{n-1} = \frac{\rho}{1-\rho}$$

$$L_q = \sum_{n=1}^{\infty} (n-1) \pi_n = \sum_{n=1}^{\infty} n \pi_n - \sum_{n=1}^{\infty} \pi_n = L - (1 - \pi_0)$$

$\mu_n dt$, and the departure of more than one customer in dt is

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$$\pi_1 = \frac{\lambda_0}{\mu_1} \pi_0$$

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$$\pi_n = \frac{\lambda_0 \lambda_1 \dots \lambda_{n-1}}{\mu_1 \mu_2 \dots \mu_n} \pi_0 \Rightarrow \pi_n = C_n \pi_0; n=1, 2, \dots$$

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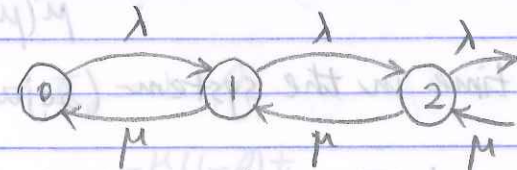
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The average number of customers in the system:

$$L = \sum_{n=0}^{\infty} n \pi_n = \sum_{n=0}^{\infty} n \rho^n (1-\rho) = (1-\rho) \rho \sum_{n=0}^{\infty} n \rho^{n-1} = \frac{\rho}{1-\rho}$$

$$L_q = \sum_{n=1}^{\infty} (n-1) \pi_n = \sum_{n=1}^{\infty} n \pi_n - \sum_{n=1}^{\infty} \pi_n = L - (1 - \pi_0)$$

$$\Rightarrow L_q = L - (1 - \pi_0) \Rightarrow L_q = L - \rho = \frac{\rho}{1 - \rho} - \rho = \frac{\rho^2}{1 - \rho}$$

$$= \frac{\lambda^2}{\mu(\mu - \lambda)}$$

Waiting time in the system (sojourn time):

Suppose that T_s represents the time spent in the system and T_q is the time spent in the queue. Then

$$W = E(T_s) \text{ and } W_q = E(T_q)$$

by Little's Law:

$$L = \lambda W \Rightarrow W = \frac{L}{\lambda} = \frac{1}{\lambda} \left(\frac{\lambda}{\mu - \lambda} \right) = \frac{1}{\mu - \lambda}$$

$$W = W_q + \frac{1}{\mu} \Rightarrow W_q =$$

$$W_q = \frac{L_q}{\lambda} \Rightarrow W_q = \frac{1}{\lambda} \left(\frac{\lambda^2}{\mu(\mu - \lambda)} \right) = \frac{\lambda}{\mu(\mu - \lambda)}$$

Example. For the previous example:

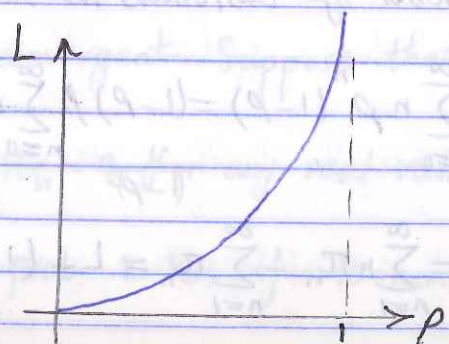
$$W = \frac{1}{12 - 10} = \frac{1}{2} \text{ hour}, \quad W_q = \frac{\lambda}{\mu(\mu - \lambda)} = \frac{10}{12(2)} = \frac{10}{24} = 25 \text{ mins}$$

$$L = \lambda \cdot W = (10) \left(\frac{1}{2} \right) = 5, \quad L_q = \lambda \cdot W_q = 10 \left(\frac{10}{24} \right) = 4.17$$

$$\text{or } L = \frac{\rho}{1 - \rho}$$

Note:

$$L = \frac{\rho}{1 - \rho} \Rightarrow$$



Waiting time distribution:

Theorem. In an M/M/1 model we have

$$P(T_q = 0) = \pi_0 = 1 - \rho$$

$$P(T_q > t) = \rho e^{-\mu(1 - \rho)t}$$

$$P(T > t) = e^{-\mu(1 - \rho)t}$$

Proof.

$$P(T_s > t) = \sum_{n=0}^{\infty} P(T_s > t | N=n) P(N=n) \quad \pi_n = \rho^n (1 - \rho)$$

on the other side, the time that a customer waits in the queue is

$T_q = X_1 + X_2 + \dots + X_n$ where X_i is the service time to customer i .

Similarly, $T_s = T_q + X_{n+1}$ where X_{n+1} is the service time of the customer himself.

$$P(T_s > t | N=n) = P\left(\sum_{i=1}^{n+1} X_i > t\right) = \int_t^{\infty} \mu e^{-\mu y} \frac{(\mu y)^n}{n!} dy$$

$$\sum_{i=1}^{n+1} X_i \sim \text{Erlang}(\mu, n+1)$$

Hence,

$$P(T_s > t) = \sum_{n=0}^{\infty} \rho^n (1 - \rho) \int_t^{\infty} \mu e^{-\mu y} \frac{(\mu y)^n}{n!} dy$$

$$= \mu(1 - \rho) \int_t^{\infty} e^{-\mu y} \sum_{n=0}^{\infty} \frac{\rho^n (\mu y)^n}{n!} dy \quad \text{R.R. } e^{\rho \mu y} = e^{\lambda y}$$

$$= \mu(1 - \rho) \int_t^{\infty} e^{-(1 - \rho)\mu y} dy = \mu(1 - \rho) \frac{1}{\lambda - \mu} e^{-(1 - \rho)\mu y} \Big|_t^{\infty}$$

$$= e^{(\lambda - \mu)t} = e^{-\mu(1-\rho)t} = e^{-\lambda t}$$

As a result, the sojourn time distribution is exponential with parameter $(\mu - \lambda)$.

Hence,

$$E(T_s) = \frac{1}{\mu - \lambda} = W$$

Obtaining the desired Q length:

$$P(\text{queue length} \geq n) = P(\# \text{ of customers in the system} \geq n+1)$$

$$= \sum_{i=n+1}^{\infty} \pi_i = \sum_{i=n+1}^{\infty} \rho^i (1-\rho) = (1-\rho) \rho^{n+1} \sum_{i=n+1}^{\infty} \rho^{i-(n+1)} = \rho^{n+1} \underbrace{\sum_{i=0}^{\infty} \rho^i}_{\frac{1}{1-\rho}} = \rho^{n+1}$$

Similarly,

$$L'_q = E[N_q | N_q > 0] = \sum_{n=1}^{\infty} (n-1) P'_n = \sum_{n=1}^{\infty} (n-1) \underbrace{P(n \text{ customers in the system})}_{A} \quad (n \geq 2)$$

$$A = \frac{P(n \text{ customers in the system})}{P(n \geq 2)} = \frac{\pi_n}{\rho^{n+1}} = \frac{\pi_n}{\rho^2}$$

$$\Rightarrow L'_q = \sum_{n=0}^{\infty} (n-1) \frac{\pi_n}{\rho^2} = \frac{1}{\rho^2} \sum_{n=1}^{\infty} (n-1) \pi_n = \frac{L_q}{\rho^2} = \frac{1}{\rho^2} \left(\frac{\rho^2}{1-\rho} \right) = \frac{1}{1-\rho} = \frac{1}{\pi_0}$$

M/M/1/K model:



$$\lambda_n = \begin{cases} \lambda & ; n < K \\ 0 & ; n \geq K \end{cases}, \quad \mu_n = \mu ; n = 1, 2, \dots, K$$

Customer effective arrival rate:

$$\bar{\lambda} = \lambda \times P(n < K) + 0 \times P(n \geq K) \Rightarrow \bar{\lambda} = \lambda P(n < K)$$

Utilization factor:

$$\rho = \frac{\bar{\lambda}}{\mu} = \frac{\lambda P(n < K)}{\mu}$$

Limiting probability:

$$C_n = \begin{cases} (\lambda/\mu)^n = r^n & ; n \leq K \\ 0 & ; n > K \end{cases}$$

$$\pi_0 = (1 + \sum_{n=1}^K C_n)^{-1} = \frac{1-r}{1-r^{K+1}}, \quad \pi_n = C_n \cdot \pi_0 = \frac{(1-r)r^n}{1-r^{K+1}}$$

For the specific case where $r=1$, we have: $\pi_n = \frac{1}{1+K}$

The average number of customers in the system:

$$L = \sum_{n=0}^K n \pi_n = \frac{(1-r)}{1-r^{K+1}} \sum_{n=0}^K n r^{n-1}$$

$$\times \sum_{n=0}^K n r^{n-1} = \sum_{n=0}^K \frac{d}{dr} (r^n) = \frac{d}{dr} \left(\sum_{n=0}^K r^n \right) = \frac{d}{dr} \left(\frac{1-r^{K+1}}{1-r} \right) = \frac{1 - (1+K)r^{K+1}}{(1-r)^2}$$

$$\Rightarrow L = \frac{r}{1-r} - \frac{(K+1)r^{K+1}}{1-r^{K+1}}$$

The average number of customers in the queue:

$$L_q = L - (1 - \pi_0) = L - \frac{r(1-r^K)}{1-r^{K+1}}$$

In order to obtain W and W_q we use Little's Law, we notice the

Little's law we need to use $\bar{\lambda}$ instead of λ , that is $L = \bar{\lambda} W$.

$$= e^{-(\lambda-\mu)t} = e^{-\mu(1-\rho)t} = e^{-\lambda t}$$

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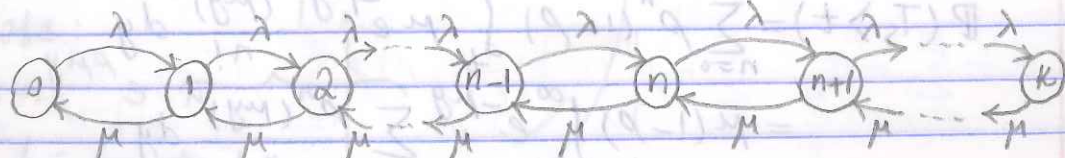
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M/M/1/K model:



$$\lambda_n = \begin{cases} \lambda & ; n < K \\ 0 & ; n \geq K \end{cases}, \mu_n = \begin{cases} \mu & ; n = 1, 2, \dots, K \\ 0 & ; n = 0 \end{cases}$$

Customer effective arrival rate:

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$$C_n = \begin{cases} (\lambda/\mu)^n = r^n & ; n \leq K \\ 0 & ; n > K \end{cases}$$

$$\pi_0 = (1 + \sum_{n=1}^K C_n)^{-1} = \frac{1-r}{1-r^{K+1}}, \pi_n = C_n \cdot \pi_0 = \frac{(1-r)r^n}{1-r^{K+1}}$$

For the specific case where $r < 1$, we have: $\pi_n = \frac{1}{1+r}$

The average number of customers in the system:

$$L = \sum_{n=0}^K n \pi_n = \frac{(1-r)}{1-r^{K+1}} \sum_{n=0}^K n r^n$$

$$\times \sum_{n=0}^K n r^n = \sum_{n=0}^K \frac{d}{dr} (r^n) = \frac{d}{dr} \left(\sum_{n=0}^K r^n \right) = \frac{d}{dr} \left(\frac{1-r^{K+1}}{1-r} \right) = \frac{1-(K+1)r^{K+1}}{(1-r)^2}$$

$$\Rightarrow L = \frac{r}{1-r} - \frac{(K+1)r^{K+1}}{1-r^{K+1}}$$

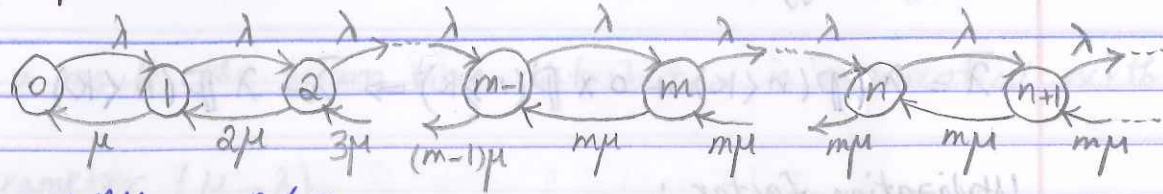
The average number of customers in the queue:

$$L_q = L - (1-\pi_0) = L - \frac{r(1-r^K)}{1-r^{K+1}}$$

In order to obtain W and W_q we use Little's Law; we notice that in

Little's law we need to use $\bar{\lambda}$ instead of λ , that is $L = \bar{\lambda} W$.

M/M/m model:



$$\mu_n = \begin{cases} n\mu & n \leq m \\ m\mu & n > m \end{cases}$$

That is because for example when n customers is being served then the time that the system make a transition from n to $(n-1)$ is the minimum of service time for each customer, on the other hand service time has exponential distribution and so the minimum of sum of exponential distribution is an exponential distribution with parameter $\sum \mu_i = n\mu$

$$\lambda_n = \lambda; n=1, 2, \dots$$

$$C_n = \frac{\lambda_0 \lambda_1 \lambda_2 \dots \lambda_{n-1}}{\mu_1 \mu_2 \mu_3 \dots \mu_n} = \begin{cases} \frac{\lambda^n}{\mu^n n!} & n < m \\ \frac{\lambda^n}{\mu^n m! m^{n-m}} = \frac{r^n}{m! m^{n-m}} & n \geq m \end{cases}$$

$$\pi_0 = [1 + \sum_{n=1}^{\infty} C_n]^{-1} = [1 + \sum_{n=1}^{m-1} \frac{r^n}{n!} + \sum_{n=m}^{\infty} \frac{r^n}{m! m^{n-m}}]^{-1}$$

$$* = \frac{r^m}{m!} \sum_{n=m}^{\infty} \left(\frac{r}{m}\right)^{n-m} = \frac{r^m}{m!} \sum_{m=0}^{\infty} \left(\frac{r}{m}\right)^m = \frac{r^m}{m!} \sum_{m=0}^{\infty} \left(\frac{r}{m}\right)^m = \frac{r^m}{m!} \frac{1}{1 - (r/m)} = \frac{r^m}{m!} \frac{1}{1 - \rho}$$

$$\Rightarrow \pi_0 = \left[\sum_{n=0}^{m-1} \frac{r^n}{n!} + \frac{r^m}{m!} \left(\frac{1}{1-\rho} \right) \right]^{-1} \Rightarrow \pi_n = C_n \pi_0 = \begin{cases} \frac{r^n}{n!} \pi_0 & n < m \\ \frac{r^n}{m! m^{n-m}} \pi_0 & n \geq m \end{cases}$$

Specific case:

$$M/M/2 \Rightarrow \pi_0 = \frac{1-\rho}{1+\rho}$$

$$M/M/3 \Rightarrow \pi_0 = \frac{1-\rho}{1+2\rho+3/2\rho^2}$$

$$L_q = \sum_{n=m}^{\infty} (n-m) \pi_n = \sum_{n=m}^{\infty} (n-m) \frac{r^n \pi_0}{m! m^{n-m}} = \frac{\pi_0 r^m}{m!} \sum_{n=m}^{\infty} (n-m) \rho^{n-m} = \frac{\pi_0 r^m}{m!} \frac{\rho}{(1-\rho)^2}$$

Specific case:

$$M/M/2 \Rightarrow L_q = \frac{2\rho^3}{1-\rho^2}$$

In order to obtain W , W_q and L , we use Little's law:

$$W_q = \frac{L_q}{\lambda}, W = W_q + \frac{1}{\mu}, L = \lambda W = \lambda(W_q + \frac{1}{\mu}) = L_q + \frac{\lambda}{\mu}$$

$$\Rightarrow L = \frac{\pi_0 r^m}{m!} \frac{\rho}{(1-\rho)^2} + r$$

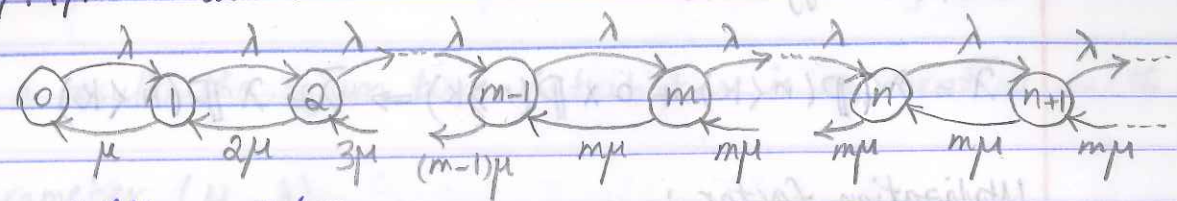
Waiting time distribution in M/M/m

Theorem. $P(T_q=0) = 1 - r^m \frac{\pi_0}{(1-\rho)m!}$

$$P(T_q > t) = (1 - P(T_q=0)) \cdot e^{-(m\mu - \lambda)t}$$

Proof.

M/M/m model:



$$\mu_n = \begin{cases} n\mu & n \leq m \\ m\mu & n > m \end{cases}$$

$$\lambda_n = \lambda; n=1, 2, \dots$$

That is because for example when n customers is being served then the time that the system make a transition from n to $(n-1)$ is the minimum of service time for each customer, on the other hand service time has exponential distribution and so the minimum of sum of exponential distribution is an exponential distribution with parameter $\sum \mu_i = n\mu$

$$C_n = \frac{\lambda_0 \lambda_1 \lambda_2 \dots \lambda_{n-1}}{\mu_1 \mu_2 \mu_3 \dots \mu_n} = \begin{cases} \frac{\lambda^n}{\mu^n \cdot n!} & ; n < m \\ \frac{\lambda^n}{\mu^n m! m^{n-m}} = \frac{r^n}{m! m^{n-m}} & ; n \geq m \end{cases}$$

$$\pi_0 = [1 + \sum_{n=1}^{\infty} C_n]^{-1} = [1 + \sum_{n=1}^{m-1} \frac{r^n}{n!} + \sum_{n=m}^{\infty} \frac{r^n}{m! m^{n-m}}]^{-1}$$

$$* = \frac{r^m}{m!} \sum_{n=m}^{\infty} \left(\frac{r}{m}\right)^{n-m} = \frac{r^m}{m!} \sum_{m=0}^{\infty} \left(\frac{r}{m}\right)^m = \frac{r^m}{m!} \sum_{m=0}^{\infty} \left(\frac{r}{m}\right)^m = \frac{r^m}{m!} \left(1 + \frac{r}{m}\right)^m \rho$$

$$\Rightarrow \pi_0 = \left[\sum_{n=0}^{m-1} \frac{r^n}{n!} + \frac{r^m}{m!} \left(\frac{1}{1-\rho}\right) \right]^{-1} \Rightarrow \pi_n = C_n \pi_0 = \begin{cases} \frac{r^n}{n!} \pi_0 & ; n < m \\ \frac{r^n}{m! m^{n-m}} \pi_0 & ; n \geq m \end{cases}$$

Specific case:

$$M/M/2 \Rightarrow \pi_0 = \frac{1-\rho}{1+\rho}$$

$$M/M/3 \Rightarrow \pi_0 = \frac{1-\rho}{1+2\rho+3/2\rho^2}$$

$$L_q = \sum_{n=m}^{\infty} (n-m) \pi_n = \sum_{n=m}^{\infty} (n-m) \frac{r^n \pi_0}{m! m^{n-m}} = \frac{\pi_0 r^m}{m!} \sum_{n=m}^{\infty} (n-m) \rho^{n-m} = \frac{\pi_0 r^m}{m!} \frac{\rho}{(1-\rho)^2}$$

Specific case:

$$M/M/2 \Rightarrow L_q = \frac{2\rho^3}{1-\rho^2}$$

In order to obtain W , W_q and L , we use Little's Law:

$$W_q = \frac{L_q}{\lambda}, W = W_q + \frac{1}{\mu}, L = \lambda W = \lambda \left(W_q + \frac{1}{\mu} \right) = L_q + \left(\frac{\lambda}{\mu} \right)^r$$

$$\Rightarrow L = \frac{\pi_0 r^m}{m!} \frac{\rho}{(1-\rho)^2} + r$$

Waiting time distribution in M/M/m

Theorem.

$$P(T_q=0) = 1 - r^m \frac{\pi_0}{(1-\rho)m!}$$

$$P(T_q > t) = (1 - P(T_q=0)) \cdot e^{-(m\mu - \lambda)t}$$

this is not a recognized distribution.

Proof.